Canon

iR5075 / iR5075N
iR5065 / iR5065N
iR5055 / iR5055N

User's Guide

Read this guide first.
Please read this guide before operating this product.
After you finish reading this guide, store it in a safe place for future reference.

ENGLISH

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iR5075/iR5075N
iR5065/iR5065N
iR5055/iR5055N
User's Guide

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Manuals for the Machine

The manuals for this machine are divided as follows. Please refer to them for detailed information.

The manuals supplied with optional equipment are included in the list below. Depending on the system configuration and product purchased, some manuals may not be needed.

Guides with this symbol are printed manuals.

Guides with this symbol are PDF manuals included on the accompanying Disc.

- **Quick Reference for Basic Operation**

  For Basic Operations → Basic Features
  For Additional Functions → To Suit Your Needs

  Easy Operation Guide

- **Learn how to Use Your Machine**

  The Tutorial Disc is a teaching aid, designed to help you learn the various functions of the machine.

  Tutorial Disc

- **Basic Information**

  User's Guide (This Document)

- **Basic Operations**
- **Troubleshooting**

  Reference Guide

- **Copying and Mail Box Instructions**

  Copying and Mail Box Guide

- **Sending and Fax Instructions**

  Sending and Facsimile Guide

- **Installing the Disk Software and Setting Up the Network Connection**

  Network Quick Start Guide

- **Remote User Interface Instructions**

  Remote UI Guide

- **Network Connectivity and Setup Instructions**

  Network Guide

- **Network ScanGear Installation and Instructions**

  Network ScanGear User's Guide

- **PS/PCL/UFR II Printer Instructions**

  PS/PCL/UFR II Printer Guide

- **PCL Printer Driver Installation and Instructions**

  PCL Driver Guide

- **PS Printer Driver Installation and Instructions**

  PS Driver Guide

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• UFR II Printer Driver Installation and Instructions	UFR II Driver Guide	
• Mac OS X PS Printer Driver Installation and Instructions	Mac PS Driver Guide	
• Mac OS X UFR II Printer Driver Installation and Instructions	Mac UFR II Driver Guide	
• Fax Driver Installation and Instructions	Fax Driver Guide	
• Installing MEAP Applications and Using the Login Service	MEAP SMS Administrator Guide	

- To view the manual in PDF format, Adobe Reader/Adobe Acrobat is required. If Adobe Reader/Adobe Acrobat is not installed on your system, please download it from the Adobe Systems Incorporated website.
- Considerable effort has been made to ensure that this manual is free of inaccuracies and omissions. However, as we are constantly improving our products, if you need an exact specification, please contact Canon.

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Preface

Thank you for purchasing the Canon iR5075/iR5075N/iR5065/iR5065N/iR5055/iR5055N. Please read this manual thoroughly before operating the machine to familiarize yourself with its capabilities, and to make the most of its many functions. After reading this manual, store it in a safe place for future reference.

This paper manual contains the things you must read before using this machine and basic operations. For the further details of the operations, please refer to the attached disc manual.

How To Use This Manual

Symbols Used in This Manual

The following symbols are used in this manual to explain procedures, restrictions, handling precautions, and instructions that should be observed for safety.

WARNING	Indicates a warning concerning operations that may lead to death or injury to persons if not performed correctly. To use the machine safely, always pay attention to these warnings.
CAUTION	Indicates a caution concerning operations that may lead to injury to persons, or damage to property if not performed correctly. To use the machine safely, always pay attention to these cautions.
IMPORTANT	Indicates operational requirements and restrictions. Be sure to read these items carefully operate the machine correctly, and avoid damage to the machine.
NOTE	Indicates a clarification of an operation, or contains additional explanations for a procedure. Reading these notes is highly recommended.

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Legal Notices

Product Name

Safety regulations require the product's name to be registered. In some regions where this product is sold, the following name(s) in ( ) may be registered instead.

iR5075/iR5075N (F149800)

iR5065/iR5065N/iR5055/iR5055N (F149801)

CE

This CE Marking shows compliance of this equipment with Directive 2005/95/EC and Divective 2004/108/EC.

EMC Directive

This equipment conforms with the essential requirements of EC Directive 2004/108/EC. We declare that this product conforms with the EMC requirements of EC Directive 2004/108/EC at nominal mains input 230V, 50Hz although the rated input of the product is 220V-240V, 50/60Hz.

- Use of shielded cable is necessary to comply with the technical requirements of EMC Directive.

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Laser Safety

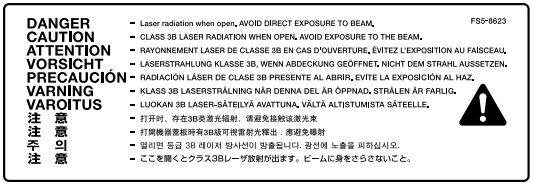
This product is certified as a Class I laser product under IEC60825-1:1993 and EN60825-1:1994. This means that the product does not produce hazardous laser radiation.

Since radiation emitted inside the product is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation. Do not remove protective housings or external covers, except as directed by the equipment's Reference Guide.

Additional Information

When servicing or adjusting the optical system of the product, be careful not to place screwdrivers or other shiny objects in the path of the laser beam. Also, accessories such as watches and rings should be removed before working on the product. The reflected beam, even though visible or invisible, can permanently damage your eyes.

The label shown below is attached to the main unit, inside the front cover and the transport unit.


DANGER - Laser radiation when open. AVOID DIRECT EXPOSURE TO BEAM.
CAUTION - CLASS 3B LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO THE BEAM.
ATTENTION - RAYONNEMENT LASER DE CLASSE 3B EN CAS D'OUVERTURE. ÉVITEZ L'EXPOSITION AU FAISCEAU.
VORSICHT - LASERSTRAHLUNG KLASSE 3B. WENN ABDECKUNG GEÖFFNET. NICHT DEM STRAHL AUSSETZEN.
PRECAUCIÓN - RADIACIÓN LÁSER DE CLASE 3B PRESENTE AL ABRIR. EVITE LA EXPOSICIÓN AL HAZ.
VARNING - KLASS 3B LASERSTRÅLNING NÄR DENNA DEL ÄR ÖPPNAD. STRÅLEN ÄR FARLIG.
VAROITUS - LUOKAN 3B LASER-SÄTEILYÄ AVATTUNA. VÄLTÄ ALTISTUMISTA SÄTEELLE.
注 意 - 打开时，存在3B类激光辐射，请避免接触该激光束
注 意 - 打開機器蓋板時有3B級可視雷射光輻出，應避免曝射
주 의 - 열리면 등급 3B 레이저 방사선이 방출됩니다. 광선에 노출을 피하십시오.
注 意 - ここを開くとクラス3Bレーザ放射が出ます。ビームに身をさらさないこと。
FS5-8623

This Product has been classified under IEC60825-1:1993 and EN60825-1:1994, which conform to the following classes;

CLASS I LASER PRODUCT
LASER KLASSE I
APPAREIL A RAYONNEMENT LASER DE CLASSE I
APPARECCHIO LASER DI CLASSE I
PRODUCTO LASER DE CLASE I
APARELHO A LASER DE CLASSE I

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CAUTION

Use of controls, adjustments, or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

International Energy Star Program

As an ENERGY STAR® Partner, Canon Inc. has determined that this machine meets the ENERGY STAR® Program guidelines for energy efficiency.

The International ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment, such as computers, displays, printers, facsimiles, and copiers. The standards and logos are uniform among participating nations.

WEEE Directive

European Union (and EEA) only.

This symbol indicates that this product is not to be disposed of with your household waste, according to the WEEE Directive (2002/96/EC) and your national law. This product should be handed over to a designated collection point, e.g., on an authorized one-for-one basis when you buy a new similar product or to an authorized collection site for recycling waste electrical and electronic equipment (EEE). Improper handling of this type of waste could have a possible negative impact on the environment and human health due to potentially hazardous substances that are generally associated with EEE. At the same time, your cooperation in the correct disposal of this product will contribute to the effective usage of natural resources. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, waste authority, approved WEEE scheme or your household waste disposal service. For more information regarding return and recycling of WEEE products, please visit www.canon-europe.com/environment.

(EEA: Norway, Iceland and Liechtenstein)

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R&TTE Directive

This equipment (F149800/F149801) conforms with the essential requirements of EC Directive 1999/5/EC and is usable in EU.
We declare that this product conforms with the EMC requirements of EC Directive 1999/5/EC at nominal mains input 230 V, 50 Hz although the rated input of the product is 220 V - 240 V, 50/60 Hz.
Use of shielded cable is necessary to comply with the technical requirements of EMC Directive.
If you move to another EU country and are experiencing trouble please call the Canon Help Desk.

(For Europe Only)
Canon Inc./Canon Europa N.V.

Super G3

Super G3 is a phrase used to describe the new generation of fax machines that use ITU-T V.34 standard 33.6 Kbps* modems. Super G3 High Speed Fax machines allow transmission times of approximately 3 seconds* per page which results in reduced telephone line charges.

* Approximately 3 seconds per page fax transmission time based on CCITT/ITU-T No.1 Chart, (JBIG, Standard Mode) at 33.6 Kbps modem speed. The Public Switched Telephone Network (PSTN) currently supports 28.8 Kbps modem speeds or slower, depending on telephone line conditions.

Abbreviations Used in This Manual

In this manual, product names and model names are abbreviated as follows:

Microsoft® Windows® 98 operating system:	Windows 98
Microsoft® Windows® Millennium Edition operating system:	Windows Me
Microsoft® Windows® 2000 operating system:	Windows 2000
Microsoft® Windows® XP operating system:	Windows XP
Microsoft® Windows™ Server 2003 operating system:	Windows Server 2003
Microsoft® Windows Vista™ operating system:	Windows Vista
Microsoft® Windows® operating system:	Windows

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- Internal Revenue Stamps (cancelled or uncancelled)
- Money Orders
- Motor Vehicle Licenses and Certificates of Title
- Bonds or Other Certificates of Indebtedness
- Certificates of Deposit
- Travelers Checks
- Stock Certificates
- Postage Stamps (cancelled or uncancelled)
- Food Stamps
- Copyrighted Works/Works of Art without Permission of Copyright Owner
- Identifying Badges or Insignias
- Passports
- Selective Service or Draft Papers
- Immigration Papers

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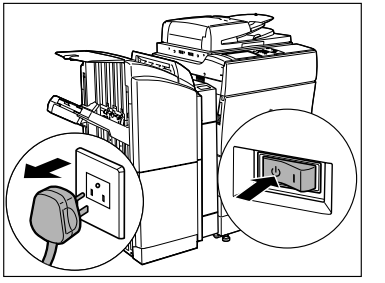
Important Safety Instructions

Please read these "Important Safety Instructions" thoroughly before operating the machine. As these instructions are intended to prevent injury to the user or other persons or destruction of property, always pay attention to these instructions. Also, since it may result in unexpected accidents or injuries, do not perform any operation unless otherwise specified in the manual. Improper operation or use of this machine could result in personal injury and/or damage requiring extensive repair that may not be covered under your Limited Warranty.

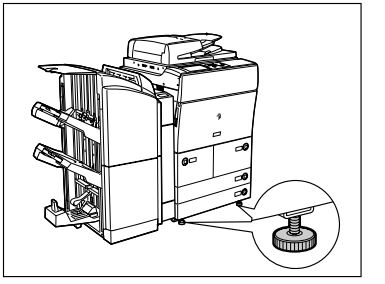
Installation

WARNING



- **Do not install the machine near alcohol, paint thinner, or other flammable substances. If flammable substances come into contact with electrical parts inside the machine, it may result in a fire or electrical shock.**
- **Do not place the following items on the machine. If these items come into contact with a high-voltage area inside the machine, it may result in a fire or electrical shock.**
  If these items are dropped or spilled inside the machine, immediately turn OFF the main power switch, and disconnect the power cord from the power outlet. Then, contact your local authorized Canon dealer.
  - **Necklaces and other metal objects**
  - **Cups, vases, flowerpots, and other containers filled with water or liquids**

CAUTION



- **Do not install the machine in unstable locations, such as unsteady platforms or inclined floors, or in locations subject to excessive vibrations, as this may cause the machine to fall or tip over, resulting in personal injury.**
- **Never block the ventilation slots and louvers on the machine. These openings are provided for proper ventilation of working parts inside the machine. Blocking these openings can cause the machine to overheat. Never place the machine on a soft surface, such as a sofa or rug.**

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- **Do not install the machine in the following locations:**
  - **A damp or dusty location**
  - **A location near water faucets or water**
  - **A location exposed to direct sunlight**
  - **A location subject to high temperatures**
  - **A location near open flames**
- **Do not remove the machine's leveling feet after the machine has been installed, as this may cause the machine to fall or tip over, resulting in personal injury.**

Power Supply

⚠ WARNING

- **Do not damage or modify the power cord. Also, do not place heavy objects on the power cord, or pull on or excessively bend it, as this could cause electrical damage and result in a fire or electrical shock.**
- **Keep the power cord away from a heat source; failure to do this may cause the power cord coating to melt, resulting in a fire or electrical shock.**
- **Do not connect or disconnect the power cord with wet hands, as this may result in electrical shock.**
- **Do not connect the power cord to a multiplug power strip, as this may cause a fire or electrical shock.**
- **Do not bundle up or tie the power cord in a knot, as this may result in a fire or electrical shock.**
- **Insert the power plug completely into the power outlet, as failure to do so may result in a fire or electrical shock.**
- **Do not use power cords other than the power cord provided, as this may result in a fire or electrical shock.**
- **As a general rule, do not use extension cords. Using an extension cord may result in a fire or electrical shock. If an extension cord must be used, however, use one rated for voltages of 220-240 V AC and over, untie the cord binding, and insert the power plug completely into the extension cord outlet to ensure a firm connection between the power cord and the extension cord.**

⚠ CAUTION

- **Do not use power supplies with voltages other than those specified herein, as this may result in a fire or electrical shock.**
- **Always grasp the power plug when disconnecting the power cord. Pulling on the power cord may expose or snap the core wire, or otherwise damage the power cord. If the power cord is damaged, this could cause current to leak, resulting in a fire or electrical shock.**
- **Leave sufficient space around the power plug so that it can be unplugged easily. If objects are placed around the power plug, you will be unable to unplug it in an emergency.**

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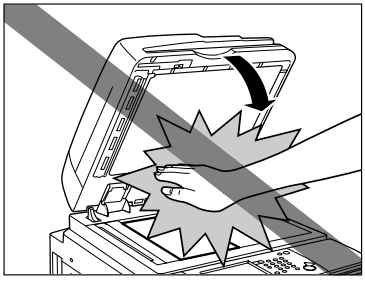
Handling

WARNING

- **Do not attempt to disassemble or modify the machine. There are high-temperature and high-voltage components inside the machine which may result in a fire or electrical shock.**
- **If the machine makes strange noises, or gives off smoke, heat, or strange smells, immediately turn OFF the main power switch, and disconnect the power cord from the power outlet. Then, contact your local authorized Canon dealer. Continued use of the machine in this condition may result in a fire or electrical shock.**
- **Do not use highly flammable sprays near the machine. If gas from these sprays comes into contact with the electrical components inside the machine, it may result in a fire or electrical shock.**
- **To avoid damage to the power cord and creating a fire hazard, always turn OFF the main power switch, and unplug the interface cable when moving the machine. Otherwise, the power cord or interface cable may be damaged, resulting in a fire or electrical shock.**
- **Do not drop paper clips, staples, or other metal objects inside the machine. Also, do not spill water, liquids, or flammable substances (alcohol, benzene, paint thinner, etc.) inside the machine. If these items come into contact with a high-voltage area inside the machine, it may result in a fire or electrical shock. If these items are dropped or spilled inside the machine, immediately turn OFF the main power switch, and disconnect the power cord from the power outlet. Then, contact your local authorized Canon dealer.**

CAUTION

- **Do not place heavy objects on the machine, as they may tip over or fall resulting in personal injury.**
- **Close the feeder gently to avoid catching your hands, as this may result in personal injury.**
- **Do not press down hard on the feeder when using the platen glass to make copies of thick books. Doing so may damage the platen glass and result in personal injury.**
- **Do not touch the finisher while the machine is printing, as this may result in personal injury.**
- **Turn OFF the control panel power switch for safety when the machine will not be used for a long period of time, such as overnight. Also, turn OFF the main power switch, and disconnect the power cord for safety when the machine will not be used for an extended period of time, such as during consecutive holidays.**



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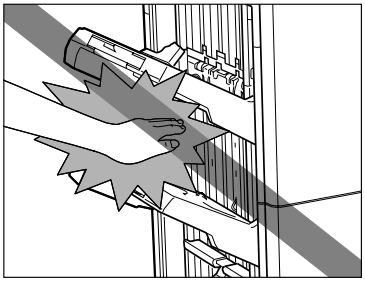
- **Do not place your hands, hair, clothing, etc., near the exit and feed rollers. Even if the machine is not in operation, your hands, hair, or clothing may get caught in the rollers, which may result in personal injury or damage if the machine suddenly starts printing.**
- **Do not place your hands in the part of the tray where stapling is performed (near the rollers) when a finisher is attached, as this may result in personal injury.**
- **The laser beam can be harmful to human bodies. Since radiation emitted inside the product is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation. Read the following remarks and instructions for safety.**
- **Never open covers other than those instructed in this manual.**



Finisher-AD1/Saddle Finisher-AD2

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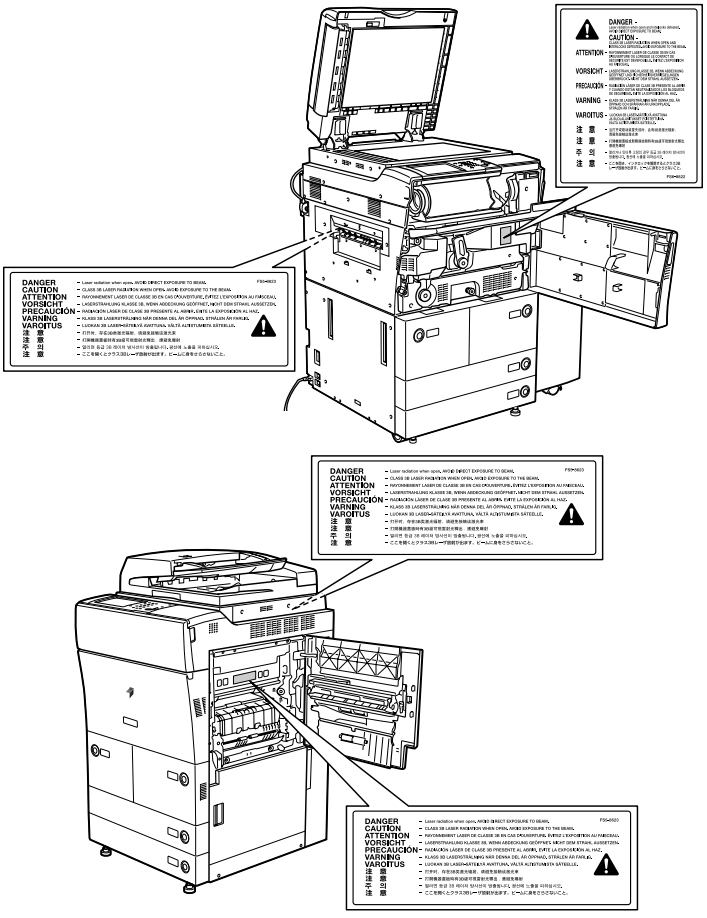
- **Do not remove the following caution labels which are attached to the machine.**


DANGER - Laser radiation when open. AVOID DIRECT EXPOSURE TO BEAM.
CAUTION - CLASS 3B LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO THE BEAM.
ATTENTION - RAYONNEMENT LASER DE CLASSE 3B EN CAS D'OUVERTURE, EVITEZ L'EXPOSITION AU FAISCEAU.
VORSICHT - LASERSTRAHLUNG KLASSE 3B, WENN ABDECKUNG GEÖFFNET, NICHT DEM STRAHL AUSSETZEN.
PRECAUCION - RADIACION LASER DE CLASE 3B PRESENTE AL ABRIR, EVITE LA EXPOSICION AL HAZ.
VARNING - KLASS 3B LASERSTRÅLNING NÄR DENNA DEL ÄR ÖPPNAD, STRÅLEN ÄR FARLIG.
VAROITUS - LUOKAN 3B LASERSÄTEILYÄ AVATTUNA, VÄLTÄ ALTISTUMISTA SÄTEILLE.
注 意 - 打开时，存在3B类激光辐射，请避免直接暴露在光束
注 意 - 打開機蓋露出時為3B級可見雷射光輻射，請避免曝射
주 의 - 열면 등급 3B 레이저 방사선이 방출됩니다. 광선에 노출을 피하십시오.
注 意 - ここを開くとクラス3Bレーザ放射が出ます。ビームに身をさらさないこと。

- **If the laser beam escapes from the machine, exposure may cause serious damage to your eyes.**

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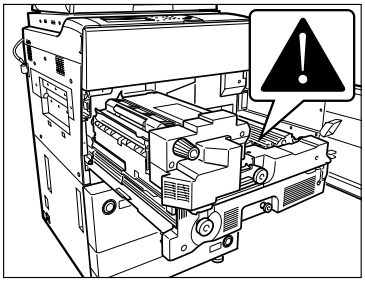
Maintenance and Inspections

WARNING

- **When cleaning the machine, first turn OFF the main power switch, then disconnect the power cord. Failure to observe these steps may result in a fire or electrical shock.**
- **Disconnect the power cord from the power outlet regularly, and clean the area around the base of the power plug's metal pins and the power outlet with a dry cloth to ensure that all dust and grime is removed. If the power cord is connected for a long period of time in a damp, dusty, or smoky location, dust can build up around the power plug and become damp. This may cause a short circuit and result in a fire.**
- **Clean the machine using a slightly dampened cloth with a mild detergent mixed with water. Do not use alcohol, benzene, paint thinner, or other flammable substances. Check detergent for flammability prior to use. If flammable substances come into contact with a high-voltage area inside the machine, it may result in a fire or electrical shock.**
- **There are some areas inside the machine which are subject to high-voltages. When removing jammed paper or when inspecting the inside of the machine, do not allow necklaces, bracelets, or other metal objects to touch the inside of the machine, as this may result in burns or electrical shock.**
- **Do not burn or throw used toner cartridges into open flames, as this may cause the toner remaining inside the cartridges to ignite, resulting in burns or a fire.**

CAUTION

- **The fixing unit and its surroundings inside the machine may become hot during use. When removing jammed paper or when inspecting the inside of the machine, do not touch the fixing unit and its surroundings, as doing so may result in burns or electrical shock.**



- **When removing jammed paper or replacing the toner cartridge, take care not to allow the toner to come into contact with your hands or clothing, as this will dirty your hands or clothing. If they become dirty, wash them immediately with cold water. Washing them with warm water will set the toner, and make it impossible to remove the toner stains.**
- **When removing paper which has become jammed inside the machine, remove the jammed paper gently to prevent the toner on the paper from scattering and getting into your eyes or mouth. If the toner gets into your eyes or mouth, wash them immediately with cold water and immediately consult a physician.**
- **When loading paper or removing jammed originals or paper, take care not to cut your hands on the edges of the originals or paper.**
- **When removing a used toner cartridge, remove the cartridge carefully to prevent the toner from scattering and getting into your eyes or mouth. If the toner gets into your eyes or mouth, wash them immediately with cold water and immediately consult a physician.**

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- **Do not dismantle the toner cartridge, as dismantling it may cause toner dust to scatter on your skin or clothes. Immediately brush the toner off your clothes (but do not wash the clothing with hot water, which may cause the toner to set in the fabric). If toner gets into your eyes or mouth, wash them immediately with cold water and seek immediate medical treatment.**
- **Handle the toner cartridge carefully. Avoid contact with any toner that is released from the cartridge. If toner makes contact with your skin, immediately wash the area with soap and cold water. If your skin still feels irritated after washing the area thoroughly, or you ingest toner, seek immediate medical treatment.**

Consumables

WARNING

- **Do not burn or throw used toner cartridges into open flames, as this may cause the toner remaining inside the cartridges to ignite, resulting in burns or a fire.**
- **Do not store toner cartridges or copy paper in places exposed to open flames, as this may cause the toner or paper to ignite, resulting in burns or a fire.**
- **When discarding used toner cartridges, put the cartridges in a bag to prevent the toner remaining inside the cartridges from scattering, and dispose of them in a location away from open flames.**

CAUTION

- **Keep toner and other consumables out of the reach of small children. If these items are ingested, consult a physician immediately.**
- **Do not dismantle the toner cartridge, as dismantling it may cause toner dust to scatter on your skin or clothes. Immediately brush the toner off your clothes (but do not wash the clothing with hot water, which may cause the toner to set in the fabric). If toner gets into your eyes or mouth, wash them immediately with cold water and seek immediate medical treatment.**
- **Handle the toner cartridge carefully. Avoid contact with any toner that is released from the cartridge. If toner makes contact with your skin, immediately wash the area with soap and cold water. If your skin still feels irritated after washing the area thoroughly, or you ingest toner, seek immediate medical treatment.**

Other Warnings

WARNING

For cardiac pacemaker users:
This product generates a low level magnetic field. If you use a cardiac pacemaker and feel abnormalities, please move away from the product and consult your doctor.

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About the Electronic Instruction Manuals

Contents of Documentation Kits

Multi-lingual Documentation Kit

IInstruction Manual Disc

This contains the multilingual versions of the following guides.

■ **Easy Operation Guide**
- Basic Features
  Contains the basic operation instructions of the Copy, Mail Box, Send, Remote UI, and Printer functions.
- To Suit Your Needs
  Contains the basic settings of the Additional Functions screen.

■ **Reference Guide**
Contains the basic operation instructions, daily maintenance, and troubleshooting instructions.

■ **Copying and Mail Box Guide**
Contains the Copying and Mail Box function instructions.

■ **Sending and Facsimile Guide**
Contains the Sending and Facsimile function instructions.

■ **User's Guide (This Document)**

Documentation Kit included in box

This contains the English, French, Italian, German, and Spanish versions of the following guides.

■ **Easy Operation Guide**
- Basic Features
  Contains the basic operation instructions of the Copy, Mail Box, Send, Remote UI, and Printer functions.
- To Suit Your Needs
  Contains the basic settings of the Additional Functions screen.

■ **Reference Guide**
Contains the basic operation instructions, daily maintenance, and troubleshooting instructions.

■ **Copying and Mail Box Guide**
Contains the Copying and Mail Box function instructions.

■ **Remote UI Guide**
Contains the Remote User Interface instructions.

■ **Network Guide**
Contains the Network Connectivity and setup instructions.

Documentation only in Send kit

Color Universal Send Kit Disc

This contains the English, French, Italian, German and Spanish versions of the following guide.

■ **Sending and Facsimile Guide**
Contains the Sending and Facsimile function instructions.

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User Manual Disc Menu

The User Manual Disc Menu is software that enables you to select and view PDF Manuals included on the Disc via your computer screen. Follow the instructions below to use the User Manual Disc Menu.

System Requirements

The User Manual Disc Menu can be used in the following system environments.

	Windows	Macintosh
OS	Windows 98/Me Windows 2000 (Service Pack 3 or later) Windows XP (Service Pack 1a) Windows Server 2003 Windows Vista	Mac OS 9.x Mac OS X
Application	Adobe Reader v.5.x or higher Adobe Acrobat v.5.x or higher	Adobe Reader v.5.x or higher Adobe Acrobat v.5.x or higher
Memory	The memory required to run the above operating systems	
Computer	A computer that can run the above operating systems	
Display	A resolution of 1024 x 768 pixels or higher	

IMPORTANT

Depending on the configuration of your computer, some functions may not operate correctly. If the PDF manual does not open from the Disc Menu, open the PDF file directly from the [manuals] folder on the User Manual Disc.

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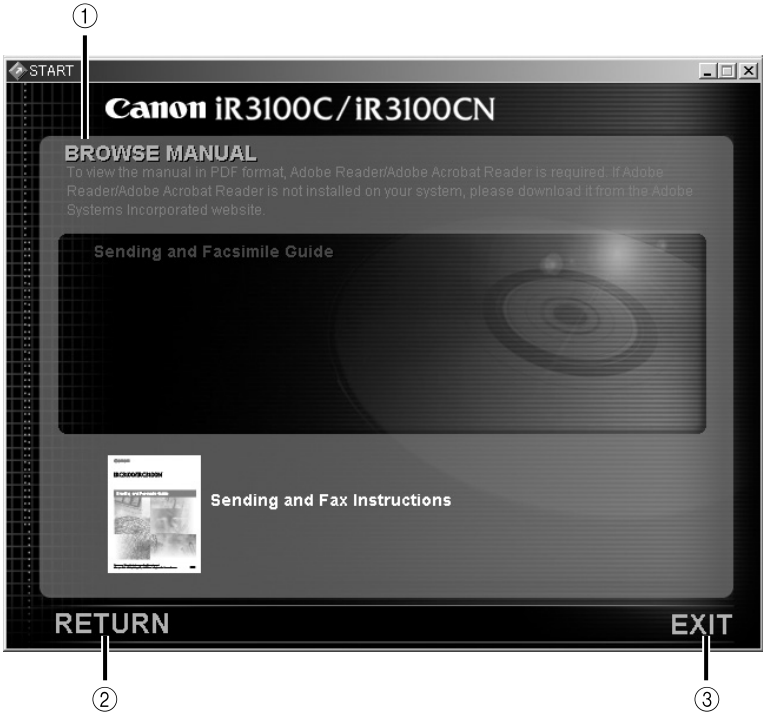
Using The Disc Menu

This section describes how to use the Disc Menu. When you insert the User Manual Disc provided into the Disc drive, the Language Selection screen is displayed. Clicking a language on this screen displays the following menu. (The sample screenshot shown here is for Windows users.)

NOTE

For Macintosh users, double-click the [START] icon to start the Disc Menu. The Language Selection screen is displayed.


①
START
Canon iR3100C/iR3100CN
BROWSE MANUAL
To view the manual in PDF format, Adobe Reader/Adobe Acrobat Reader is required. If Adobe Reader/Adobe Acrobat Reader is not installed on your system, please download it from the Adobe Systems Incorporated website.
Sending and Facsimile Guide
Sending and Fax Instructions
RETURN
EXIT
②
③

① **BROWSE MANUAL**

You can read any of the listed guides by clicking on the desired guide. After clicking on the desired guide, a PDF-reading software, such as Acrobat Reader, starts, and the PDF manual is displayed.

② **RETURN**

Return to the Language Selection menu.

③ **EXIT**

Exit the Disc menu.

The screen shot shown above may differ from the one you actually see, depending on the machine you are using.

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Periodic Inspection of the Breaker

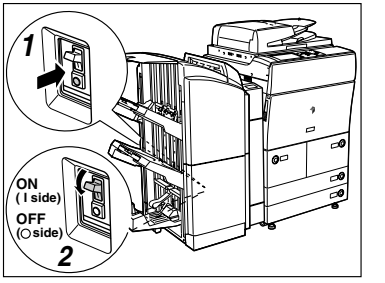
This machine has a breaker that detects excess current or leakage current. Be sure to test the breaker once or twice a month using the following procedure.

IMPORTANT

- *Make sure that the main power is turned OFF before inspecting the breaker.*
- *If a malfunction occurs after an inspection, contact your local authorized Canon dealer.*

Checking the Breaker

1 Push the test button with the tip of a ball-point pen, or similar object.



IMPORTANT

Briefly push the test button.

NOTE

- *The breaker is located on the left side of the machine.*
- *For more information on the location of the breaker, see "External View and Internal View," on p. 1-15.*

2 Confirm that the breaker lever is switched to the OFF ("◯" side) position.

IMPORTANT

- *Do not use the test button to turn the power ON and OFF.*
- *If the breaker lever does not switch to the OFF ("◯ " side) position, repeat step 1.*
- *If the breaker lever does not switch to the OFF ("◯ " side) position, despite carrying out the above procedure two or three times, contact your local authorized Canon dealer.*

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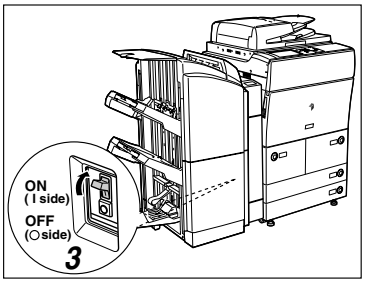
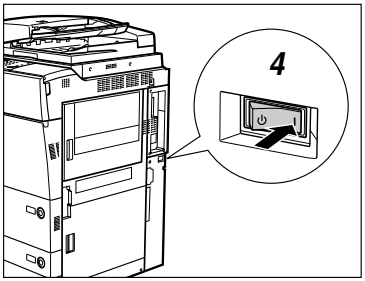
3 **Switch the breaker lever to ON ("I" side).**



4 **Press the main power switch to "I" side.**



5 **Fill in the check sheet, located on p. 4-6, to document your periodic inspections of the breaker.**

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Before You Start Using This Machine

1

CHAPTER

This chapter describes what you should know before using this machine, such as parts and their functions, and how to turn ON the main power.

Installation Location and Handling 1-2
- Installation Precautions 1-2
- Handling Precautions 1-7

What This Machine Can Do 1-10

System Configuration and Parts 1-13
- Optional Equipment 1-13
- External View and Internal View 1-15
- Control Panel Parts and Functions 1-17
- Touch Panel Display 1-18

Main Power and Control Panel Power 1-21
- How to Turn ON the Main Power 1-21

Things You Must Do Before Using This Machine 1-25
- Selecting the Type of Telephone Line 1-25
- Setting the Current Date and Time 1-26
- Registering Your Machine's Fax Number 1-27
- Registering Sender Names 1-28
- Registering the Unit's Name 1-29

Displaying a Help Screen 1-31

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Installation Location and Handling

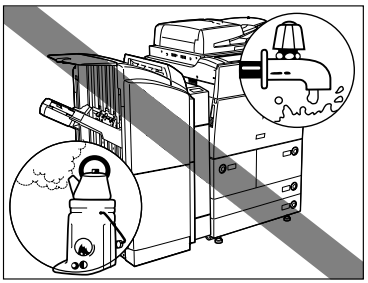
This section describes precautions for installation location and handling. We recommend that you read this section prior to using this machine.

Installation Precautions

Avoid Installing the Machine in the Following Locations

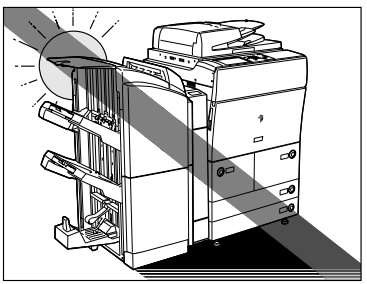
■ **Avoid locations subject to extremes of temperature and humidity, whether low or high.**

For example, avoid installing the machine near water faucets, hot water heaters, humidifiers, air conditioners, heaters, or stoves.



■ **Avoid installing the machine in direct sunlight.**

If this is unavoidable, use curtains to shade the machine. Be sure that the curtains do not block the machine's ventilation slots or louvers, or interfere with the electrical cord or power supply.



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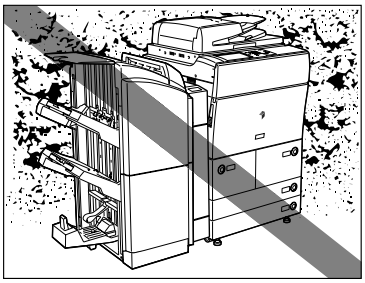
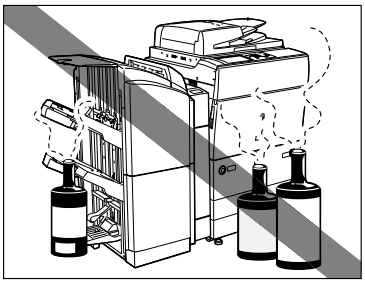
■ **Avoid poorly ventilated locations.**

This machine generates a slight amount of ozone during normal use. Although sensitivity to ozone may vary, this amount is not harmful. Ozone may be more noticeable during extended use or long production runs, especially in poorly ventilated rooms. It is recommended that the room be appropriately ventilated, sufficient to maintain a comfortable working environment, in areas of machine operation.



■ **Avoid locations where a considerable amount of dust accumulates.**

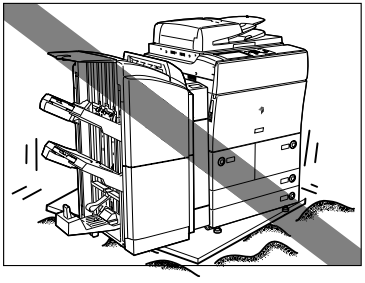
■ **Avoid locations where ammonia gas is emitted.**



■ **Avoid locations near volatile or flammable materials, such as alcohol or paint thinner.**

■ **Avoid locations that are subject to vibration.**

For example, avoid installing the machine on unstable floors or stands.



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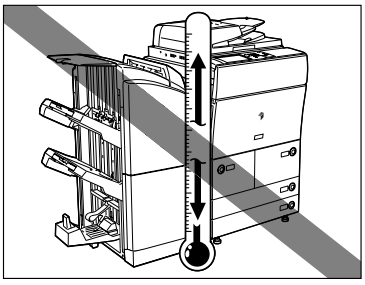
■ Avoid exposing the machine to rapid changes in temperature.

If the room in which the machine is installed is cold but rapidly heated, water droplets (condensation) may form inside the machine. This may result in a noticeable degradation in the quality of the copied image, the inability to properly scan an original, or the copies having no printed image at all.



■ Avoid installing the machine near computers or other precision electronic equipment.

Electrical interference and vibrations generated by the machine during printing can adversely affect the operation of such equipment.

■ Avoid installing the machine near televisions, radios, or similar electronic equipment.

The machine might interfere with sound and picture signal reception. Insert the power plug into a dedicated power outlet, and maintain as much space as possible between the machine and other electronic equipment.

■ Do not remove the machine's leveling feet.

Do not remove the machine's leveling feet after the machine has been installed. If you put weight on the front of the machine while the drawers or units within the machine are pulled out, the machine may fall forward. To prevent this from happening, make sure that the machine's leveling feet are in place.

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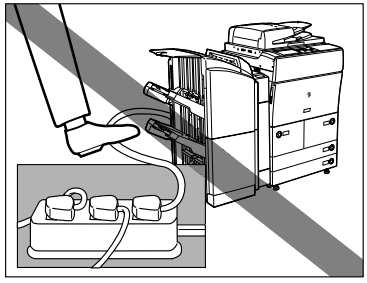
Select a Safe Power Supply

- **Plug the machine into a 220-240 V AC outlet.**
- **Make sure that the power supply for the machine is safe, and has a steady voltage.**
- **Do not connect other electrical equipment to the same power outlet to which the machine is connected.**
- **Do not connect the power cord to a multiplug power strip, as this may cause a fire or electrical shock.**
- **The power cord may become damaged if it is often stepped on or if heavy objects are placed on it. Continued use of a damaged power cord can lead to an accident, such as a fire or electrical shock.**



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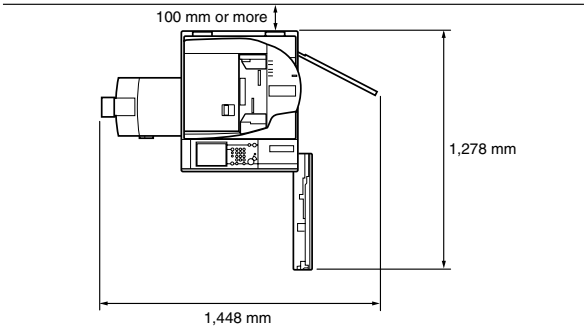
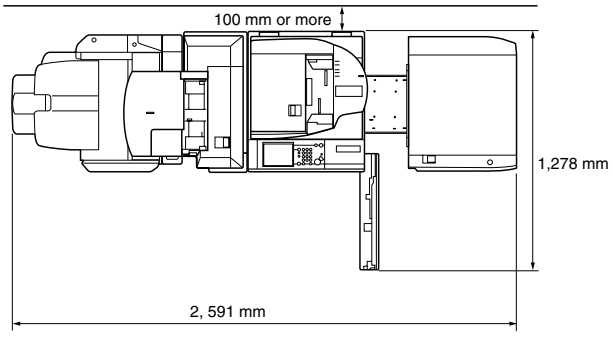
Provide Adequate Installation Space

■ **Provide enough space on each side of the machine for unrestricted operation.**

The optional Copy Tray-L1 is attached.



The optional Saddle Finisher-AD2, Document Insertion/Folding Unit-F1, Puncher Unit-AS1, and Paper Deck-AE1 are attached.



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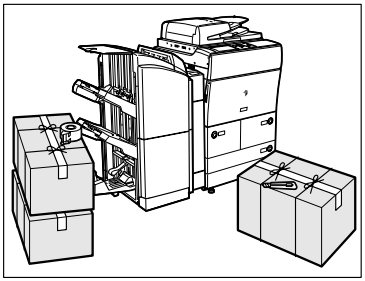
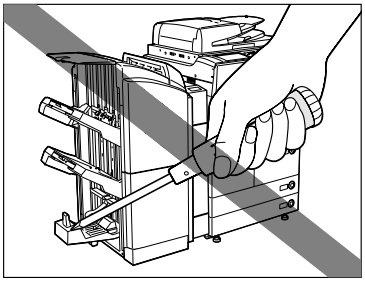
Moving the Machine

■ **If you intend to move the machine, even to a location on the same floor of your building, contact your local authorized Canon dealer beforehand. Do not attempt to move the machine yourself.**



Handling Precautions

■ **Do not attempt to disassemble or modify the machine.**



■ **Some parts inside the machine are subject to high-voltages and temperatures. Take adequate precautions when inspecting the inside of the machine. Do not carry out any inspections not described in this manual.**

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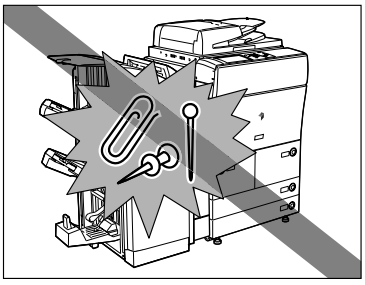
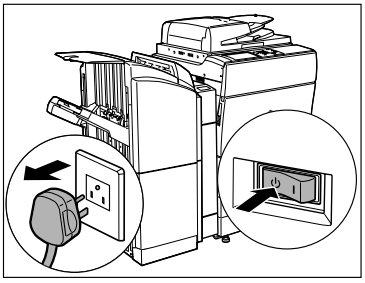
■ **Be careful not to spill liquid or drop any foreign objects, such as paper clips or staples inside the machine. If a foreign object comes into contact with electrical parts inside the machine, it might cause a short circuit and result in a fire or electrical shock.**

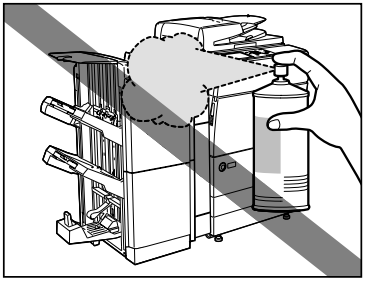


■ **If there is smoke, or unusual noise, immediately turn the main power switch OFF, disconnect the power cord from the outlet, and call your local authorized Canon dealer. Using the machine in this state may cause a fire or electrical shock. Also, avoid placing objects around the power plug so that the machine can be disconnected whenever necessary.**



■ **Do not turn the main power switch OFF or open the front covers while the machine is in operation. This might result in paper jams.**

■ **Do not use flammable sprays, such as spray glue, near the machine. There is a danger of ignition.**



■ **This machine generates a slight amount of ozone during normal use. Although sensitivity to ozone may vary, this amount is not harmful. Ozone may be more noticeable during extended use or long production runs, especially in poorly ventilated rooms. It is recommended that the room be appropriately ventilated, sufficient to maintain a comfortable working environment, in areas of machine operation.**

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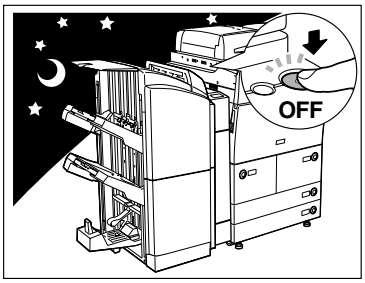
■ **For safety reasons, turn OFF the control panel power switch of the machine when it will not be used for a long period of time, such as overnight. As an added safety measure, turn OFF the main power switch, and disconnect the power cord when the machine will not be used for an extended period of time, such as during consecutive holidays.**



CAUTION

Canon recommends that data stored on the product's hard disk drive be duplicated or backed up to prevent its loss in the event of failure or other malfunction of the hard disk drive. Neither Canon nor any service provider will be liable for damages for loss of data stored on the product's hard disk drive. (See the terms of the product's Limited Warranty for more details.)

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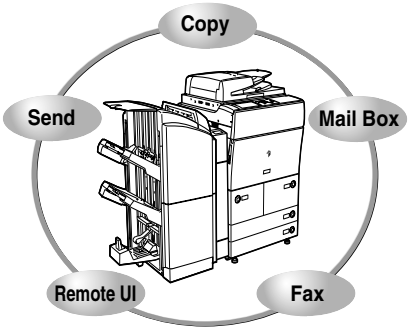
What This Machine Can Do

All the elements you will ever need in a digital multitasking machine.



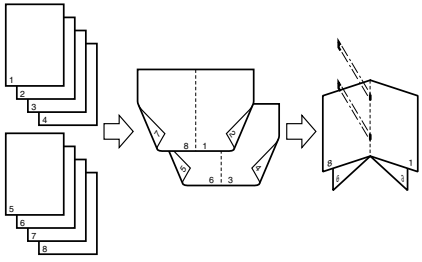
The iR5075/iR5075N/iR5065/iR5065N/iR5055/iR5055N incorporates a rich array of input and output features that can greatly enhance your efficiency. Equipped with features that meet the needs of document work in a digitized office, the iR5075/iR5075N/iR5065/iR5065N/ iR5055/iR5055N represents the ultimate in digital multitasking machines.

An asterisk (*) indicates functions which require optional equipment. For information on the optional equipment required to use each function, and the available combinations of optional equipment, see Chapter 3, "Optional Equipment," in the *Reference Guide*.

Copying

See the ***Copying and Mail Box Guide***

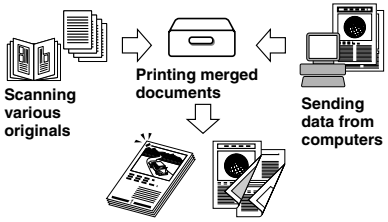
In addition to normal copying functions, convenient new functions, such as "Sample Set" which helps to avoid copy errors, "Booklet" for making copies into booklets, and "Different Size Originals" for copying originals of different sizes together in one copy operation, are provided to increase your productivity.



Mail Box Function

See the ***Copying and Mail Box Guide***

The Mail Box function enables you to save image or document data that has been scanned from the scanner unit, or created on a PC to the machine's internal hard disk. The saved data can be printed at a required time, or merged with separately saved data or data created on a PC for simultaneous processing.



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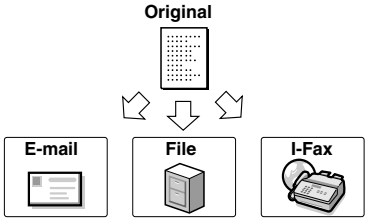
Sending Function*

See the *Sending and Facsimile Guide*

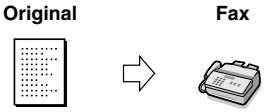
The Send function enables you to send scanned image or document data to file servers, or send it by e-mail or I-fax. A variety of file formats are supported (PDF and TIFF), which offer you greater flexibility in accommodating the digital workplace environments.



Faxing*

See the *Sending and Facsimile Guide*

In addition to normal facsimile functions, the machine offers you Super G3 compatibility which enables you to transmit documents at high speeds, greatly reducing transmission costs as compared to conventional facsimile machines.



Printing*

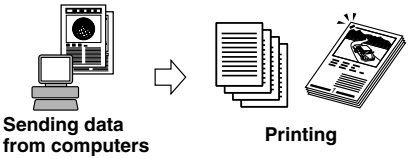
See the *PS/PCL/UFR II Printer Guide*

You can upgrade this machine to a high-speed network printer by activating the optional UFR II/PCL Printer Kit. This kit incorporates UFR II (Ultra Fast Rendering II) Technology, which utilizes a newly invented printing algorithm to minimize file processing and achieve maximum performance. It also supports PCL at maximized speed. (The UFR II/PCL print function is standard-equipped with the iR5075N/iR5065N/iR5055N.)

The PS Printer Kit enables the machine to support the PostScript 3 emulation printing function.

Alternatively, installing the optional Network Multi-PDL Printer Unit (PS controller) enables you to use the machine, not only as a PostScript printer when loaded with Adobe PostScript 3 software, but also as an emulation printer of PCL5e/PCL6.

Network Multi-PDL Printer Unit is an optional freestanding PS (PostScript) controller. It can efficiently output various data types, such as large and complex files (which combine graphics, photos, and text), Adobe PostScript 3 files, detailed graphics, etc.



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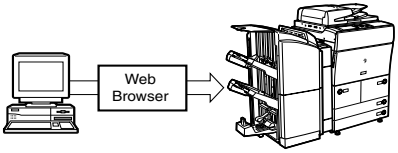
Using the Remote User Interface

See the *Remote UI Guide*

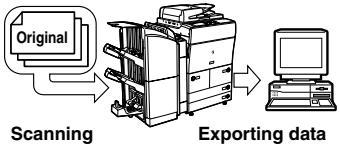
You can control functions, such as confirming the status of the machine, job operations, and printing instructions for data saved in inboxes, all from your PC's web browser.



Network Scanning*

See the *Network ScanGear User's Guide*

The Network Scan function enables you to use the iR5075/iR5075N/iR5065/iR5065N/iR5055/iR5055N as a conventional scanner. You can scan a document using the machine, and read the data in an application you are using on your computer.



To use this function, the machine is required to be connected to a network, equipped with the Printer function (standard-equipped for the iR5075N/ iR5065N/iR5055N), and Network ScanGear* to be installed on your computer. You can scan images of up to A3 in size at a resolution of 600 x 600 dpi.

* The Network ScanGear software is supplied on the accompanying CD-ROM. For more information on the Network Scan function, see the Network ScanGear User's Guide.

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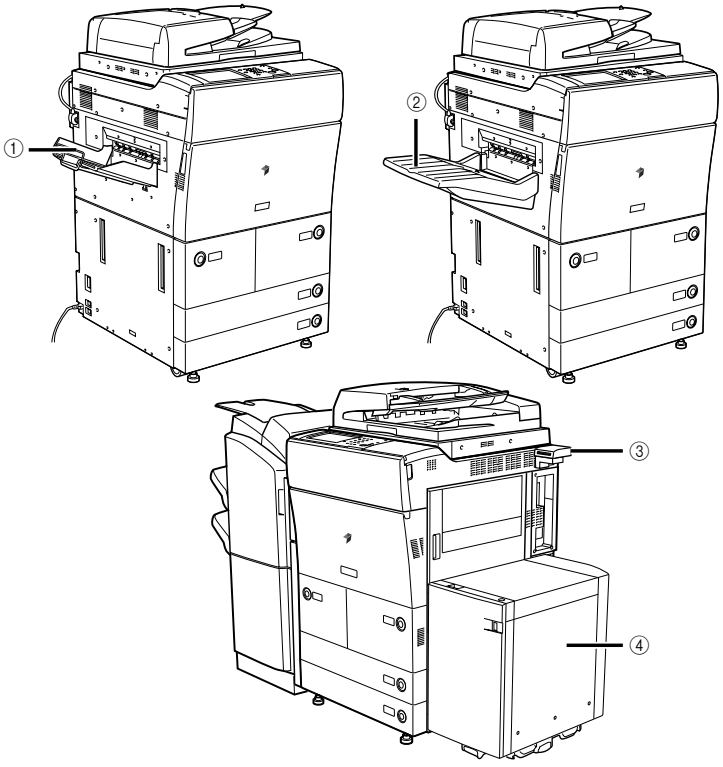
System Configuration and Parts

Optional Equipment



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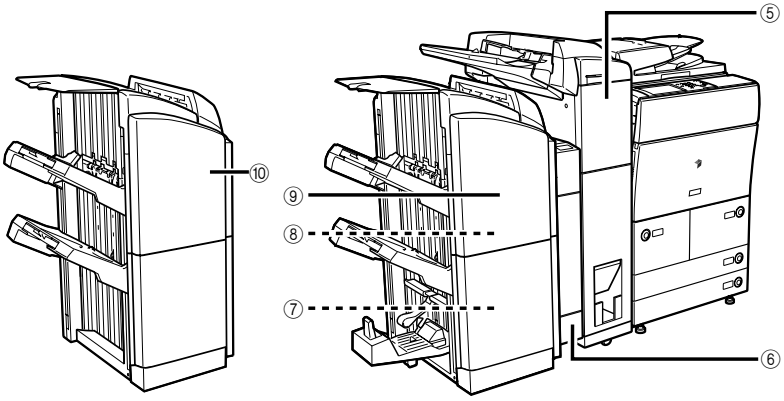

① **Copy Tray-L1**
② **Shift Tray-D1**
③ **Card Reader-C1**
④ **Paper Deck-AD1/Paper Deck-AE1**
⑤ **Document Insertion/Folding Unit-F1/Document Insertion Unit-E1/Paper Folding Unit-E1**
⑥ **Puncher Unit-AS1/AU1**
⑦ **Staple Cartridge-D3**
⑧ **Staple-J1**
⑨ **Saddle Finisher-AD2**
⑩ **Finisher-AD1**

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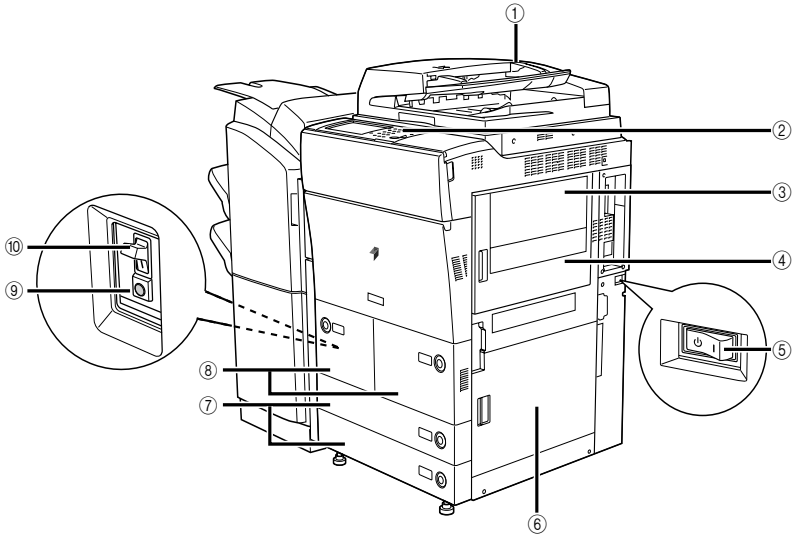
External View and Internal View

The optional Finisher-AD1 and Puncher Unit-AS1 are attached.



① **Feeder**
② **Control Panel**
③ **Stack Bypass**
④ **Main Unit's Upper Right Cover**
⑤ **Main Power Switch**
⑥ **Main Unit's Lower Right Cover**
⑦ **Paper Drawers 3 and 4**
⑧ **Paper Drawers 1 and 2**
⑨ **Test Button**
⑩ **Breaker**

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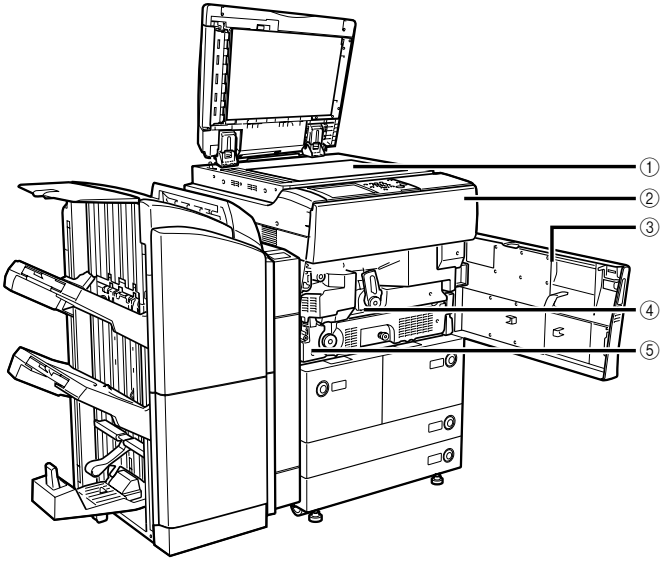
The optional Saddle Finisher-AD2 and Puncher Unit-AS1 are attached.



① **Platen Glass**
② **Toner Replacement Cover**
③ **Front Cover**
④ **Fixing Unit (Unit 1)**
⑤ **Duplexing Unit (Unit 2)**

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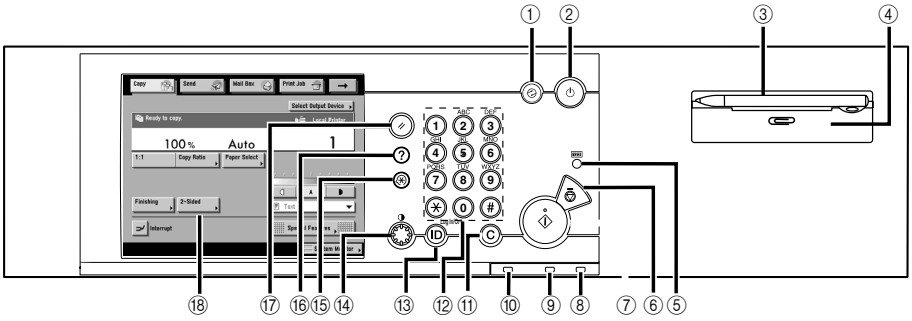
Control Panel Parts and Functions



① **Energy Saver key**

Press to set or cancel the Energy Saver mode.

② **Control Panel Power Switch (Sub Power Supply)**

Press to turn the control panel ON or OFF. When the control panel power switch is held for more than three seconds, it initiates the Shutdown mode. When turned OFF, the machine is in the Sleep mode.

③ **Edit Pen**

Use when operating the touch panel display, such as to enter characters. If you lose the edit pen, contact your local authorized Canon dealer. Do not use an object with a sharp end on the control panel, such as a pencil or ballpoint pen, in place of the edit pen.

④ **Clip Holder**

Place paper clips here.

⑤ **Counter Check key**

Press to display the copy and print count totals on the touch panel display.

⑥ **Stop key**

Press to stop a job in progress, such as a scan, copy, or fax (scanning only) job.

⑦ **Start key**

Press to start an operation.

⑧ **Main Power Indicator**

Lights when the main power is turned ON.

⑨ **Error Indicator**

Flashes or lights if there is an error in the machine. When the Error indicator flashes, follow the instructions that appear on the touch panel display. When the Error indicator maintains a steady red light, contact your local authorized Canon dealer.

⑩ **Processing/Data Indicator**

Flashes or blinks green when the machine is performing operations, and maintains a steady green light when fax data is stored in memory.

⑪ **Clear key**

Press to clear entered values or characters.

⑫ **Numeric keys**

Press to enter numerical values.

⑬ **ID (Log In/Out) key**

Press when setting or enabling Department ID Management.

⑭ **Display Contrast Dial**

Use to adjust the brightness of the touch panel display.

⑮ **Additional Functions key**

Press to specify additional functions.

⑯ **Help key**

Press to display explanations and instructions of modes or functions on the touch panel display.

⑰ **Reset key**

Press to restore the standard settings of the machine.

⑱ **Touch Panel Display**

The settings screen for each function is shown on this display.

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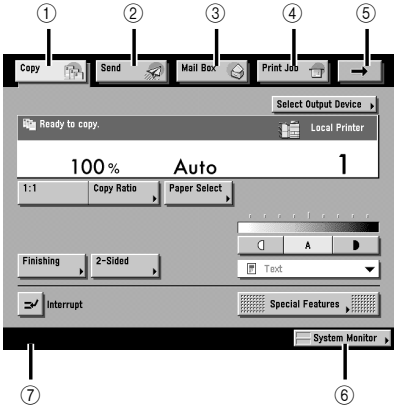
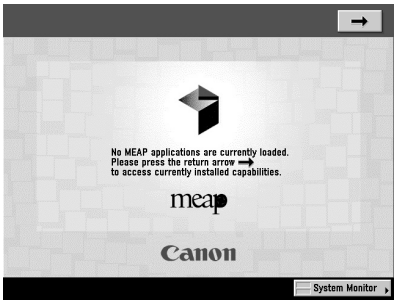
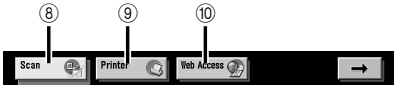
Touch Panel Display



Page 1 of the BasicFeatures Screen (Group A)



MEAP Application Screen



Page 2 of the Basic Features Screen (Group B)

① **Copy**
Press this key to access the machine's copy functions.

② **Send**
Press this key to access the machine's sending and facsimile functions.

③ **Mail Box**
Press this key to access the machine's mailbox functions.

④ **Print Job**
Press this key to check or cancel print jobs, and to check or print the print job log.

⑤ →
Press this key to gain access to hidden function keys. The function keys are displayed on two screens. You can also customize the order of the function keys in Function Display Settings in Common Settings.

⑥ **System Monitor**
Press this key to change, check, or cancel jobs, and to check or print the job log.

⑦ **Job/Print Status Display Area**
The progress of jobs and copy operations, and the status of devices and consumables are displayed here. Also, depending on the login service you are using, the current ID or user name can be displayed here.

⑧ **Scan**
Press this key to use the optional Network Scan function.

⑨ **Printer**
Press this key to access the machine's printing functions.

⑩ **Web Access**
Press this key to view Web pages.

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NOTE

- *The top of the touch panel display may differ according to the optional equipment that is attached to the machine.*

■ For the iR5075/iR5065/iR5055

The following table indicates the various combination of function keys displayed on the touch panel display for the iR5075/iR5065/iR5055

Attached Optional Equipment	Displayed Function Keys
None	
Universal Send Kit	
UFR II/PCL Printer Kit	
Universal Send Kit and UFR II/PCL Printer Kit	
Super G3 FAX Board and UFR II/PCL Printer Kit	
Network Multi-PDL Printer Unit, Universal Send Kit, and Web Access Software	

■ For the iR5075N/iR5065N/iR5055N

The following table indicates the various combination of function keys displayed on the touch panel display for the iR5075N/iR5065N/iR5055N

Attached Optional Equipment	Displayed Function Keys
None	
Universal Send Kit	
Super G3 FAX Board	
Universal Send Kit and Web Access Software	

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- *The meanings of the icons that appear in the Job/Print Status Display Area (on the bottom left of the screen) are described below:*

Icon (Type of Job)	Description
	Copy Job
	Send/Fax Job
	Mail Box Job
	Printer Job
	Report Job
	Network Scan Job
	Remote Copy Job
	Additional Functions Job

Icon (Machine Status)	Description
	Error
	Paper Jam
	Staple Jam
	Replace Toner Cartridge

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Main Power and Control Panel Power

The machine is provided with two power switches, a main power switch and a control panel power switch, as well as a breaker that detects excess current or leakage current.

How to Turn ON the Main Power

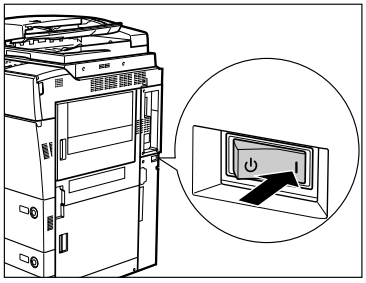
1 **Make sure that the power plug is firmly inserted into the power outlet.**

WARNING

Do not connect or disconnect the power cord with wet hands, as this may result in electrical shock.

2 **Press the main power switch to the " I " side. The main power switch is located on the right side of the machine.**

The main power indicator on the control panel lights when the main power switch is turned ON.



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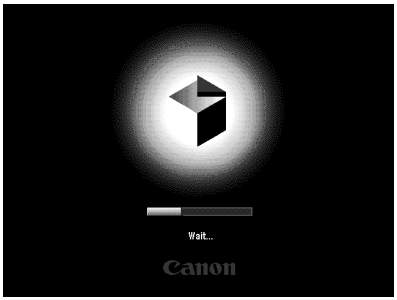
IMPORTANT

If the main power indicator on the control panel does not light even though the main power switch is ON, be sure to check the breaker to see if it is OFF. (See "When the Power Does Not Turn ON," in the Reference Guide.)

3 The screens on the right are displayed while the system software is loading.



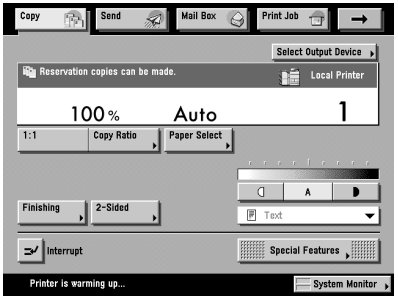
- **If login authentication by a login service (SDL (Simple Device Login) or SSO (Single Sign-on)) is not set, and an application other than MEAP is selected as the initial function in Common Settings (from the Additional Functions screen):**

  ❑ The Start Up screen is displayed until the machine is ready to scan.

  If a message is displayed on the touch panel display, proceed to step 4.

  ❑ The screen on the right is displayed when the machine is ready to scan.

  The machine is ready to scan in approximately 30 seconds after the screen on the right appears.



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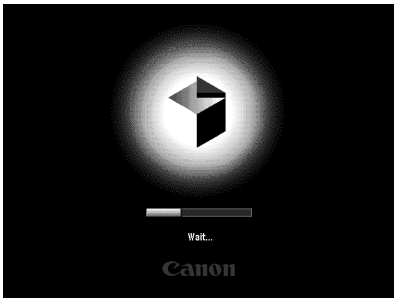
- **If login authentication by a login service (SDL or SSO) is not set, and MEAP is selected as the initial function in Common Settings (from the Additional Functions screen).**

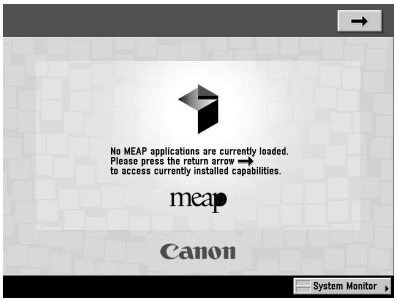


❑ The Start Up screen is displayed until the machine is ready to scan.

❑ After the Start Up screen disappears, the MEAP Start Up screen is displayed.

You can press [→] to switch to the Basic Features screen to use the Copy, Mail Box, etc. functions even if the MEAP Start Up screen is still displayed.

❑ The MEAP Application screen is displayed.



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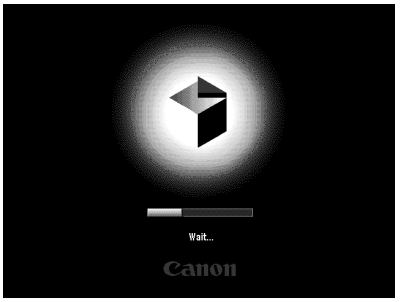
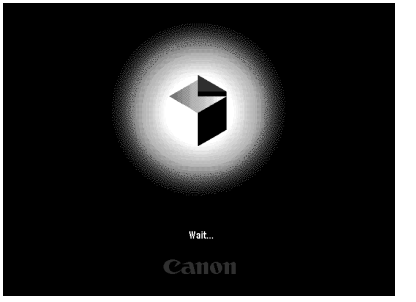
● **If login authentication by a login service (SDL or SSO) is set:**



❑ The Start Up screen is displayed until the machine is ready to scan.

❑ After the Start Up screen disappears, the MEAP Start Up screen is displayed regardless of the Set as Initial Function settings.



IMPORTANT

- *If you turn OFF the main power, wait at least 10 seconds before turning the main power back ON.*
- *Do not turn the main power OFF, if you want to send or receive I-fax or fax documents. Also, do not turn the main power OFF, if the optional Universal Send Kit is activated, or the Super G3 FAX Board is installed, and you want to be able to send or receive fax documents. Sending or receiving I-fax or fax documents cannot be done when the main power is turned OFF.*
- *If SSO or SDL is set as the login service, the machine will take longer to become ready to scan.*

4 If you are using a login service, log in using the procedure for the login service you are using.

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Things You Must Do Before Using This Machine

This section describes the important setting registrations and procedures that must be done before the machine is used for sending operations. For the further details of the operations, see "Things You Must Do Before Using This Machine" in the *Sending and Facsimile Guide*.

IMPORTANT

- *If you attempt to use the machine without registering the necessary information correctly, the machine may not function properly.*
- *Network settings have to be specified in order to send scanned documents to an e-mail address, an I-fax address, or a file server. (See the Network Guide.)*

Selecting the Type of Telephone Line

Set the type of telephone line that is connected to the machine.

If this setting is incorrect, you will be unable to communicate with other machines. Be sure to check the type of telephone line that you are using, and make the correct setting.

NOTE

For this setting, the optional Super G3 FAX Board is required.

1 Press → [Communications Settings] → [User Settings] under <Fax Settings> → [Tel Line Type].

2 Select the type of telephone line → press [OK].

If you do not know the telephone line type, call your telephone service provider for details.

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Setting the Current Date and Time

You can set the current date and time. The current date and time settings are used as standard timer settings for functions that require them.

- GMT: The time at the Greenwich Observatory in England is called GMT (Greenwich Mean Time).
- Time Zone: The standard time zones of the world are expressed globally in terms of the difference in hours (± up to 12 hours) from GMT (± 0 hours). A time zone is a region throughout which this time difference is the same.
- Daylight Saving Time: In some countries, time is advanced throughout the summer season. The period in which this is applied is called "Daylight Saving Time."

NOTE

You can also specify to automatically synchronize the date and time with a server on the network from the Additional Functions screen. (See Chapter 3, "Using a TCP/IP Network," in the Network Guide.)

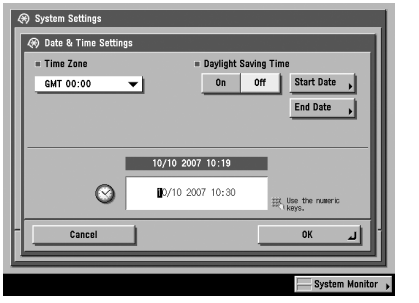
1 Press ⓐ → [System Settings] → [Date & Time Settings].

2 Enter the current date (day, month, year) and time using ⓪ - ⑨ (numeric keys).

Enter the month and the day using four digits (including zeros).

Enter all four digits of the year, and the time in 24-hour notation, as four digits (including zeros) without a space.

Examples: May 6 → 0605
7:05 a.m. → 0705
11:18 p.m. → 2318



● **If you are setting the Time Zone:**

❑ Press the Time Zone drop-down list → select the time zone where the machine is located.

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- **If you are setting Daylight Saving Time:**
  - ❑ Press [On] → [Start Date].
  - ❑ Select the month and day from the Month and Day drop-down lists, respectively.
  - ❑ Press [−] or [+] to enter the time of day you want Daylight Saving Time to take effect → press [OK].
  - ❑ Press [End Date] → make the settings in the same way as [Start Date] → press [OK].

NOTE

If you set Daylight Saving Time, the machine automatically sets the standard time of the machine one hour forward at the specified date and time.

3 Press [OK].

Registering Your Machine's Fax Number

You must store the machine's fax number. This number is printed on the document that you fax to the receiving party.

The number may also be displayed on the touch panel display of the receiving party's machine, depending on their type of machine.

NOTE

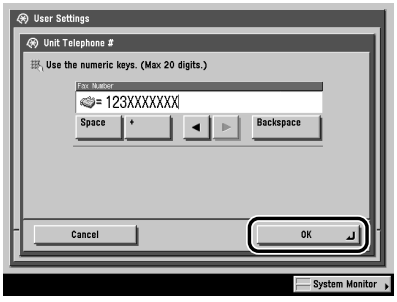
For this setting, the optional Super G3 FAX Board is required.

1 Press ⓐ → [Communications Settings] → [User Settings] under <Fax Settings> → [Unit Telephone #].

2 Enter the unit's telephone number using ⓪ - ⑨ (numeric keys) → press [OK].

Details of each item are shown below.

[Space]:	Press to insert a space between the area code and the local fax number.
[+]:	Use to insert a country code. Press [+] after the country code, and before the fax number.
[◀] [▶]:	Press to move the position of the cursor.
[Backspace]:	Press to delete the last number entered.



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Registering Sender Names

For fax, you can register any name as the sender's name, such as the section or department's name, or an individual's name.

The registered sender's name can be displayed on the touch panel display of the recipient's machine and/or printed at the top of the documents that you send as the sender's information.

NOTE

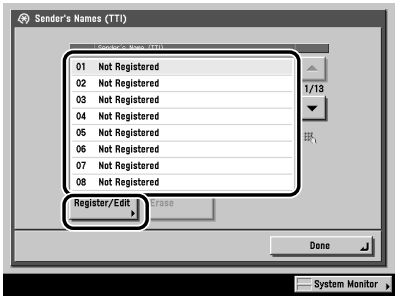
- *You can set to display and print the sender's name instead of the name stored as the unit's name with the Sender's Names setting from the Send Settings screen.*
- *This mode is available only if the optional Super G3 FAX Board is installed.*

1 Press → [Communications Settings] → [TX Settings] under <Common Settings> → [Sender's Names (TTI)].

2 Select the number under which you want to register the sender's name → press [Register/Edit].

You can store up to 99 sender names (01 to 99).

To delete a stored sender's name, select the number under which the name is registered → press [Erase]. Only one sender name can be erased at a time.



3 Enter the sender's name → press [OK].

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Registering the Unit's Name

Your name or company's name must be registered as the unit's name (a department name is optional).

For example:

- Your name: John Smith
- Company name: Canon
- Company name and department: Canon-Accounting Dept.

When you send a document via e-mail, fax, or I-fax, the unit name that you registered is displayed or printed as the sender's name at the recipient's machine.

Some fax models also display sender information on the touch panel display during transmission.

NOTE

- *If the optional Super G3 FAX Board is installed, the unit name can be printed in the TX Terminal ID.*
- *If SDL or the Local Device Authentication user authentication system of SSO is set as the login service and you are sending an e-mail message:*
  - *The e-mail address of the login user registered for SDL or the Local Device Authentication user authentication system of SSO is displayed in the From field on the e-mail recipient's machine, instead of the e-mail address registered in the Device Information settings for this machine. (See "Sending an E-Mail Message," in the Sending and Facsimile Guide.)*
- *If SDL or the Local Device Authentication user authentication system of SSO is set as the login service and you are sending an I-fax:*
  - *The e-mail address that you registered in the Device Information settings for this machine is displayed in the From field on the I-fax recipient's machine, and the e-mail address of the login user registered for SDL or the Local Device Authentication user authentication system of SSO is displayed in the Sender field. (See "Sending an I-Fax," in the Sending and Facsimile Guide.)*
- *If the Domain Authentication user authentication system of SSO (including when performing Domain Authentication with the 'Domain Authentication + Local Device Authentication' user authentication system) is set as the login service and you are sending an e-mail message:*
  - *The e-mail address that you registered for Active Directory or iW Accounting Manager is displayed in the From field on the recipient's machine, instead of the e-mail address that you registered in the Device Information settings for this machine. (See "Sending an E-Mail Message," in the Sending and Facsimile Guide.)*

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- *If the Domain Authentication user authentication system of SSO (including when performing Domain Authentication with the 'Domain Authentication + Local Device Authentication' user authentication system) is set as the login service and you are sending an I-fax:*
  - *The e-mail address that you registered in the Device Information settings for this machine is displayed in the From field, and the e-mail address that you registered for Active Directory or iW Accounting Manager is displayed in the Sender field on the recipient's machine. (See "Sending an I-Fax," in the Sending and Facsimile Guide.)*
- *If <Specify Authorized User Dest. Sender> in E-mail Settings in Communications Settings in System Settings (from the Additional Functions screen) is set to 'On', the e-mail address of the login user is displayed in the From field on the recipient's machine, regardless of the login services. If <Specify Authorized User Dest. Sender> in E-mail Settings in System Settings (from the Additional Functions screen) is set to 'Off', the e-mail address that you registered in the Device Information settings for this machine is displayed in the From field on the recipient's machine.*
- *For instructions on storing your machine's e-mail address, see the Network Guide.*

---

1 **Press → [Communications Settings] → [TX Settings] under <Common Settings> → [Unit Name].**

2 **Enter a name → press [OK].**

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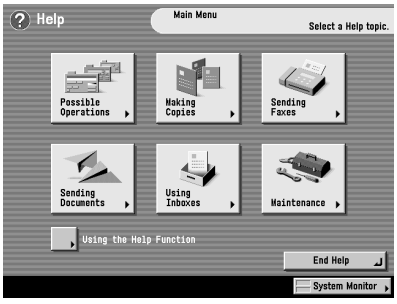
Displaying a Help Screen

Pressing ? brings up a guidance screen with information about the various features that are available with your machine. Follow the instructions on the screen to select the operation you want to perform. An explanation of the function and how to set it is displayed.

■ Main Menu

This is the first screen displayed when you press ?.

Press [Using the Help Function] to display an explanation of how to use the Help.

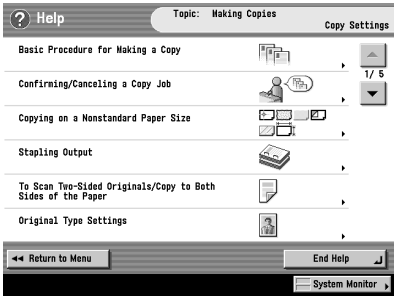


NOTE

Press ? after selecting a mode of the Copying or Mail Box function to bring up a guidance screen with an explanation of that mode.

■ List Screen

Displays a list of the functions selected on the main menu.



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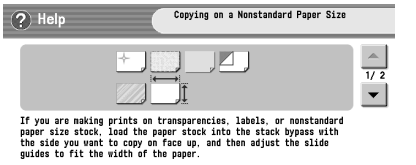
■ Explanation Screen

Displays a detailed explanation of the function selected on the list screen.

Press [Try It] to jump to the screen for setting the selected function.

Press [Display more detailed settings.] to display more detailed information and related topics.

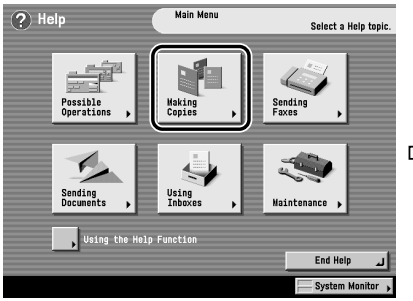

Help
Copying on a Nonstandard Paper Size
1/ 2
If you are making prints on transparencies, labels, or nonstandard paper size stock, load the paper stock into the stack bypass with the side you want to copy on face up, and then adjust the slide guides to fit the width of the paper.

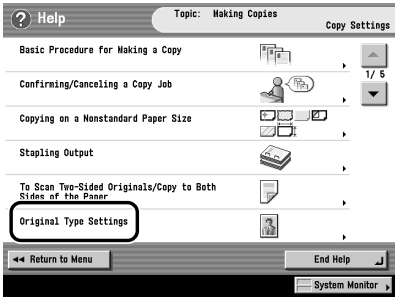
NOTE

The [Try It] key is only displayed on the Explanation Screen for some Copy functions.

Example: The procedure for making a copy of a photo.

1 Press [Making Copies] → [Original Type Settings].





2 Check the detailed information for the function.

Press [Try It] → [Yes] to try using the function.

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Routine Maintenance

2
CHAPTER

This chapter describes how to load paper, and replace toner.

Loading Paper 2-2
Replacing the Toner Cartridge 2-6

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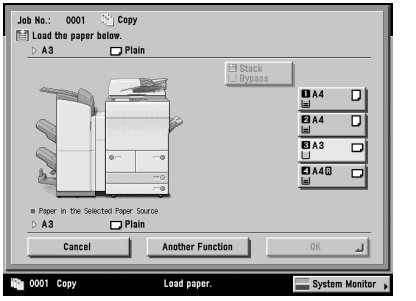
Loading Paper

If the selected paper has run out during printing, a screen prompting you to load paper appears on the touch panel display.



IMPORTANT

- *A screen prompting you to load paper also appears if the selected paper drawer is not fully inserted into the machine. Make sure that the paper drawer is properly in place.*
- *Do not load nonstandard paper sizes into the paper drawers.*
- *Do not load the following types of paper into the paper drawers. Doing so may cause a paper jam.*
  - *Severely curled or wrinkled paper*
  - *Thin straw paper*
  - *Transparencies*
  - *Paper which has been printed on using a thermal transfer printer (Do not print on the reverse side of this paper either.)*
- *Fan the stack of paper well before loading it, and align the edges of the paper stack on a flat surface.*
- *Never place paper or any other items in the empty part of the drawer next to the paper stack. Doing so may cause paper jams.*

NOTE

- *If a message prompting you to load paper appears during printing, the remaining prints are automatically made after you load the correct paper. If you select another paper drawer, the remaining prints are made after you press [OK].*
- *To cancel printing, press [Cancel].*
- *To use another available function, press [Another Function] → select [Copy], [Send], [Mail Box], or [Scan] → press [Done].*

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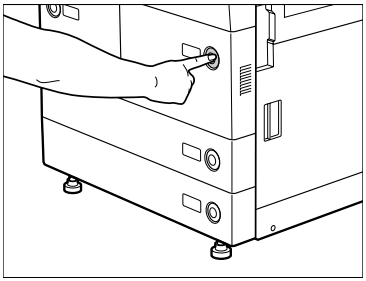
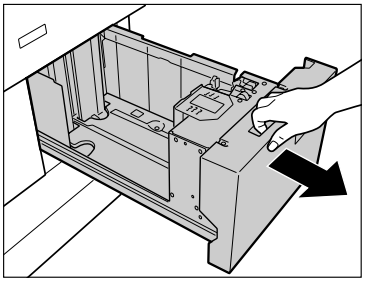
1 **Press and release the button on the paper drawer in which you want to load paper.**



2 **Grip the handle, and pull out the paper drawer until it stops.**



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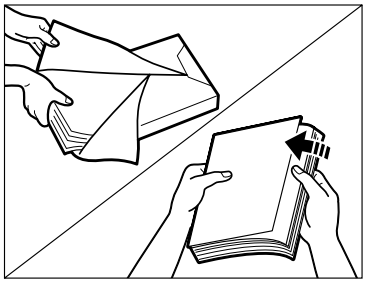
3 Open a package of paper, and remove the paper stack.



CAUTION

When loading paper, take care not to cut your hands on the edges of the paper.

IMPORTANT

Rewrap any remaining paper in its original package, and store it in a dry place, away from direct sunlight.

NOTE

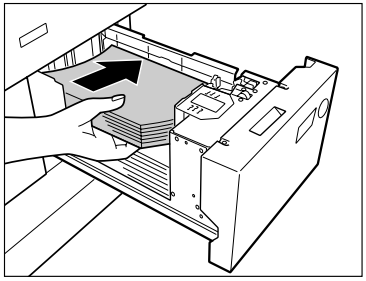
- *For high quality printouts, use paper recommended by Canon.*
- *Before loading paper, always fan the sheets several times, and align the edges to facilitate feeding. Also, you should always fan paper that has just been removed from a newly opened paper package.*

4 Load the paper stack into the paper drawer.

Even out the edges of the paper stack. Load the paper stack against the right wall of the paper drawer.

When loading paper into Paper Drawer 3 or 4 for the first time, change the size plate to match the paper size being loaded. (See "Adjusting a Paper Drawer to Hold a Different Paper Size," in the *Reference Guide*.)

When loading paper into the paper drawer, make sure that the paper size setting is the same size as the paper being loaded.



IMPORTANT

- *Paper which has been rolled or curled must be straightened out prior to use.*
- *Make sure that the height of the paper stack does not exceed the loading limit mark ( ) at the back of the paper drawer.*

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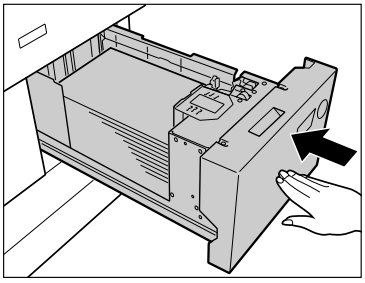
NOTE

- *Paper Drawers 1 and 2 hold approximately 1,500 sheets of paper (80 g/m^2).*
- *Paper Drawers 3 and 4 hold approximately 550 sheets of paper (80 g/m^2).*
- *If there are instructions on the package of paper about which side of the paper to load, follow those instructions.*
- *When the paper is loaded into the paper drawer, the side facing down is the one printed on.*
- *If problems occur, such as poor print quality or paper jams, try turning the paper stack over, and reload it.*
- *For more information on the print direction of preprinted paper (paper which has logos or patterns already printed on it), see "Relationship between Original Orientation and Preprinted Paper Output Chart," in the Reference Guide.*

5 Gently push the paper drawer back into the machine until it clicks into place in the closed position.



CAUTION

When returning the paper drawer to its original position, be careful not to get your fingers caught, as this may result in personal injury.

IMPORTANT

You will not be able to make copies or print if you load paper that exceeds the loading limit, or if the paper drawer is not completely pushed into the machine. Always check that the paper drawers are in place. If a paper drawer is overloaded, decrease the amount of paper so that it does not exceed the loading limit.

NOTE

If paper runs out during copying or printing, load a new paper stack, and follow the instructions on the touch panel display. The machine automatically restarts, and produces the remaining copies or prints.

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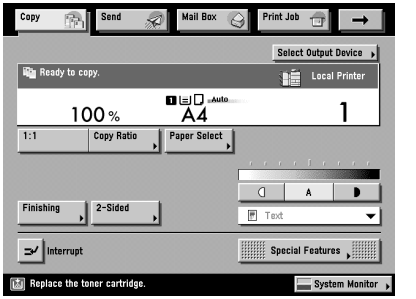
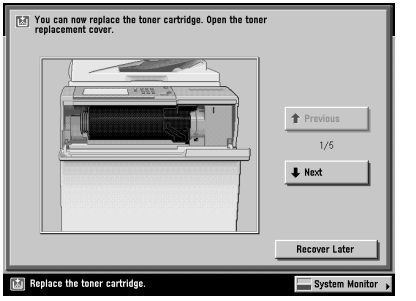
Replacing the Toner Cartridge

When there is only a small amount of toner remaining in the machine, the following message appears on the touch panel display, as shown. You can continue printing, but at this time you should purchase new toner cartridge to have it available when needed.



When the toner runs out completely and prints can no longer be made, a screen with instructions on how to replace the toner cartridge, like the one shown, appears on the touch panel display. Follow the instructions on the touch panel display, and the procedure described below to help you replace the toner cartridge.

If you press [Recover Later], you can continue certain operations, such as setting modes and scanning originals, even if you do not replace the toner cartridge immediately.



WARNING

Do not burn or throw used toner cartridges into open flames, as this may cause the toner remaining inside the cartridges to ignite, resulting in burns or a fire.

CAUTION

- **Keep toner out of the reach of small children. If toner is ingested, consult a physician immediately.**
- **Take care not to allow toner to come into contact with your hands or clothing. If toner gets onto your hands or clothing, wash it off immediately with cold water. Washing it off with warm water will set the toner, and make it impossible to remove the toner stains.**

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IMPORTANT

- *Use only toner cartridges intended for use with this machine.*
- *Do not replace toner cartridges until the message prompting you to do so appears.*

NOTE

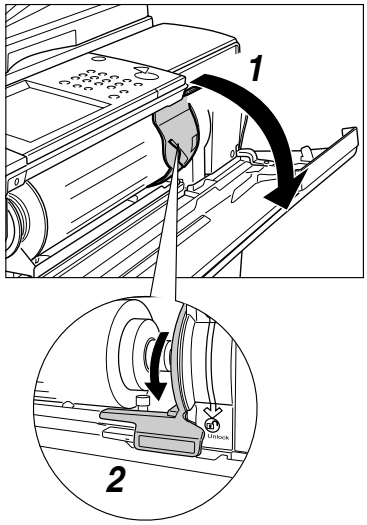
- *When the message <Replace the toner cartridge.> appears, the remaining toner is low. It is recommended that you get a new toner cartridge ready for replacement before the toner runs out.*
- *Complete instructions on how to replace the toner cartridge can be accessed by pressing [Previous] or [Next] on the touch panel display.*
- *If toner runs out during a print job, the remaining prints are made after you replace the toner cartridge.*

1 Open the toner replacement cover.

2 Lower the locking lever.

IMPORTANT

Make sure to lower the locking lever all the way to the 'Unlock' position. (Otherwise, you may not be able to remove the toner cartridge.)



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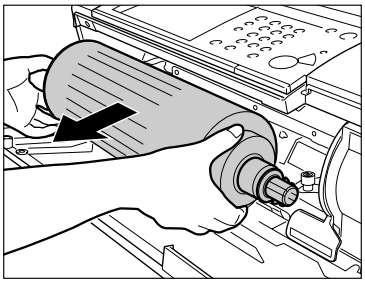
3 **Remove the toner cartridge, supporting it with both hands.**

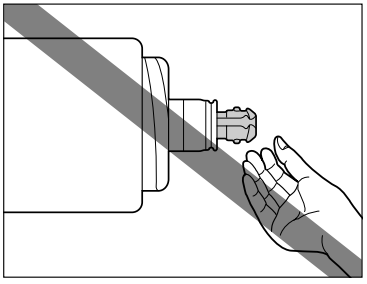


WARNING

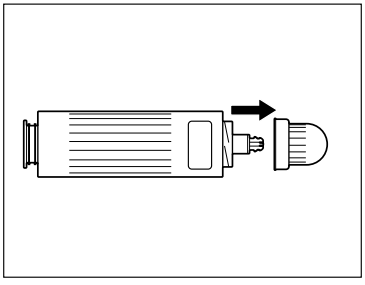
Do not burn or throw used toner cartridges into open flames, as this may cause the toner remaining inside the cartridges to ignite, resulting in burns or a fire.

CAUTION

Do not touch the tip of the toner cartridge or subject it to shock by hitting it. Doing so may cause the toner cartridge to leak.



4 **Remove the red protective cap from the new toner cartridge by twisting it.**



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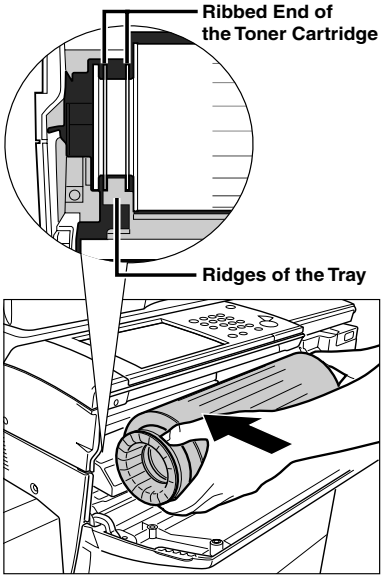
5 Insert the new toner cartridge.

IMPORTANT

- *Make sure the ribbed end of the toner cartridge with the ridges of the tray. (You cannot load a toner cartridge which is not made for this machine because the ribbed end of the toner cartridge will not align with the ridges of the tray.)*
- *Only use toner cartridges intended for use in this machine.*
- *Insert the toner cartridge horizontally into the machine. Otherwise, the toner cartridge may leak.*



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6 Return the locking lever to its original position.

CAUTION

When returning the locking lever to its original position, be careful not to get your fingers caught, as this may result in personal injury.

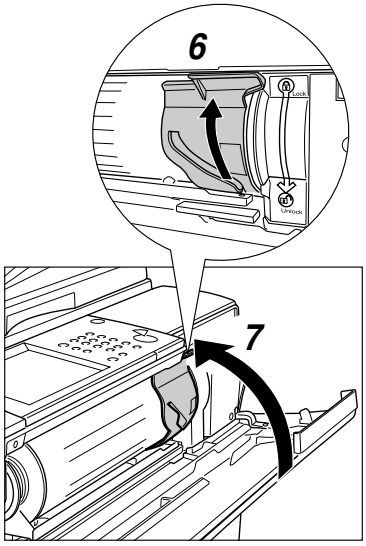
IMPORTANT

Make sure to return the locking lever all the way to the 'Lock' position. (Otherwise, the toner cartridge will not be inserted properly.)

7 Close the toner replacement cover.

CAUTION

When closing the toner replacement cover, be careful not to get your fingers caught, as this may result in personal injury.



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Troubleshooting

CHAPTER 3

This chapter explains what to do in response to a paper jam and an error message display.

Clearing Paper Jams. 3-2
List of Error Messages 3-7
List of Error Codes without Messages 3-7

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Clearing Paper Jams

The screen indicating the location of the paper jam and instructions on how to clear the paper jam appears on the touch panel display. This screen repeatedly appears on the touch panel display until the paper jam is entirely cleared.

WARNING

There are some areas inside the machine which are subject to high-voltages. When removing jammed paper or when inspecting the inside of the machine, do not allow necklaces, bracelets, or other metal objects to touch the inside of the machine, as this may result in burns or electrical shock.

CAUTION

- **When removing jammed originals or paper, take care not to cut your hands on the edges of the originals or paper.**
- **When removing paper which has become jammed inside the machine, take care not to cut your hands or injure yourself on the inside of the machine. If you cannot remove the paper, contact your local authorized Canon dealer.**
- **When removing paper which has become jammed inside the machine, take care not to allow the toner on the jammed paper to come into contact with your hands or clothing, as this will dirty your hands or clothing. If they become dirty, wash them immediately with cold water. Washing them with warm water will set the toner, and make it impossible to remove the toner stains.**
- **When removing paper which has become jammed inside the machine, remove the jammed paper gently to prevent the toner on the paper from scattering and getting into your eyes or mouth. If the toner gets into your eyes or mouth, wash them immediately with cold water and immediately consult a physician.**
- **The fixing unit and its surroundings inside the machine may become hot during use. When removing jammed paper or when inspecting the inside of the machine, do not touch the fixing unit and its surroundings, as doing so may result in burns or electrical shock.**
- **After clearing all paper jams, remove your hands from the machine immediately. Even if the machine is not in operation, your hands, hair, or clothing may get caught in the feed rollers, which could result in personal injury or damage if the machine suddenly starts printing.**

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NOTE

If paper is jammed in several locations, remove the jammed paper in the order indicated on the touch panel display.

1 Inspect all paper jam locations indicated on the touch panel display, and remove any jammed paper.

See the appropriate pages below for instructions on finding and removing jammed paper. Or, you can follow the instructions on the touch panel display.

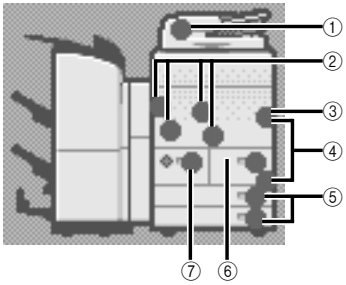
If jammed paper tears while it is being removed, be sure to remove any remaining pieces from inside the machine.

IMPORTANT

If the machine's power is turned OFF when there is a paper jam, detection of paper jams in the paper drawers is not possible after the power is turned back ON. Clear paper jams without turning the power OFF.

- **If a paper jam occurs inside the main unit:**

❑ See the instructions on the following pages.



① Feeder (See "Feeder," in the *Reference Guide*.)

② Main Unit (Fixing Unit and Duplexing Unit) (See "Main Unit (Fixing Unit and Duplexing Unit)," in the *Reference Guide*.)

③ Stack Bypass (See "Stack Bypass," in the *Reference Guide*.)

④ Upper and Lower Right Cover (See "Inside the Upper and Lower Right Covers," in the *Reference Guide*.)

⑤ Paper Drawers 3 and 4 (See "Paper Drawers 3 and 4," in the *Reference Guide*.)

⑥ Paper Drawer 1 (See "Paper Drawer 1," in the *Reference Guide*.)

⑦ Paper Drawer 2 (See "Paper Drawer 2," in the *Reference Guide*.)

NOTE

Some areas that are shown to have paper jams may not actually have paper jams. However, always check all locations indicated on the touch panel display in the order that is given.

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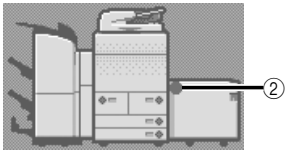
● **If a paper jam occurs inside an optional unit:**

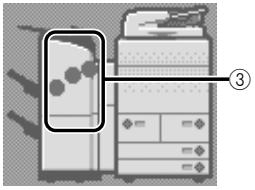
❑ See the instructions on the following section.

① Paper Deck-AD1 (See "Paper Deck-AD1/Paper Deck-AE1 (Optional)," in the *Reference Guide*.)

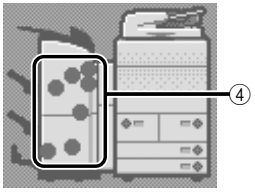
② Paper Deck-AE1 (See "Paper Deck-AD1/Paper Deck-AE1 (Optional)," in the *Reference Guide*.)



③ Finisher-AD1 (See "Inside the Top Cover of the Finisher-AD1/Saddle Finisher-AD2 (Optional)," or "Output Delivery Unit of the Finisher-AD1/Saddle Finisher-AD2 (Optional)," in the *Reference Guide*.)



④ Saddle Finisher-AD2 (See "Inside the Top Cover of the Finisher-AD1/Saddle Finisher-AD2 (Optional)," "Output Delivery Unit of the Finisher-AD1/Saddle Finisher-AD2 (Optional)," "Inside the Front Cover of the Saddle Finisher-AD2 (Optional)," or "Saddle Stitcher Unit (Optional)," in the *Reference Guide*.)



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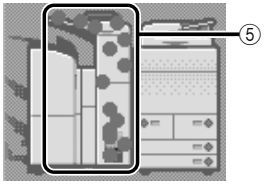
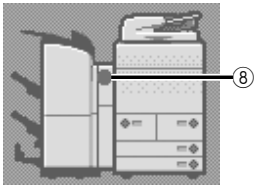
⑤ Document Insertion/Folding Unit-F1 (See "Insertion Unit (Optional)," "Inside the Insertion Unit (Optional)," or "Document Insertion/Folding Unit-F1/ Paper Folding Unit-E1 (Optional)," in the R*eference Guide*.)



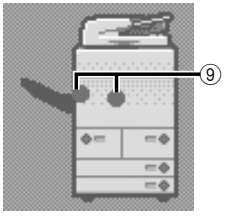
⑥ Document Insertion Unit-E1 (See "Insertion Unit (Optional)," or "Inside the Insertion Unit (Optional)," in the *Reference Guide*.)

⑦ Paper Folding Unit-E1 (See "Document Insertion/ Folding Unit-F1/Paper Folding Unit-E1 (Optional)," in the *Reference Guide*.)

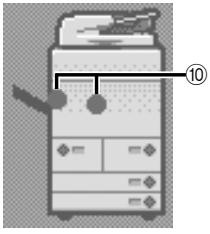
⑧ Puncher Unit-AS1/AU1 (See "Puncher Unit-AS1/ AU1 (Optional)," in the *Reference Guide*.)



⑨ Shift Tray-D1 (See "Shift Tray-D1 (Optional)," in the *Reference Guide*.)



⑩ Copy Tray-L1 (See "Copy Tray-L1 (Optional)," in the *Reference Guide*.)



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2 **After you have removed all of the jammed paper at the locations indicated on the touch panel display, restore all levers and covers to their original positions.**

3 **Continue to follow the procedure and instructions displayed on the touch panel display.**

Once you have removed all of the jammed paper in locations other than the feeder, printing or copying resumes.

If there is paper that still needs to be removed, a screen indicating how to clear that paper jam appears on the touch panel display. Repeat the procedure from step 1.

NOTE

You do not have to re-enter the number of copies or prints, even if you are printing multiple sets. The machine automatically recalculates the number of copies or prints to make based on the number of sheets that have jammed.

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List of Error Messages

List of Error Codes without Messages

If a job or operation does not complete successfully, check the error code, and perform the necessary operations according to the error code displayed. You can check the error code on the Details screen under [Log] from the System Monitor screen. (See "Job Details," in the *Reference Guide*.)

If a send, receive, or fax job does not complete successfully, the error code is printed in the Results column on the Activity Report and Send Report. (See "Printing Communication Reports," in the *Sending and Facsimile Guide*.)

Perform the necessary procedures according to the error code.

001

Cause 1	Differently sized originals were scanned, and the Different Size Originals mode was not set.
Remedy	Place your originals, specify the Different Size Originals mode, and try scanning again.
Cause 2	Differently sized originals were scanned in the 2-Sided mode, and the Different Size Originals mode was not set.
Remedy	Place your originals, specify the 2-Sided and Different Size Originals modes, and try scanning again.

009

Cause 1	There is no paper.
Remedy	Load paper. (See "Paper Drawers," in the *Reference Guide*.)
Cause 2	The paper drawer is not inserted correctly into the machine.
Remedy	Insert the paper drawer properly. (See "Paper Drawers," in the *Reference Guide*.)

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037

Cause	Documents could not be received because there was insufficient memory available.
Remedy	Erase unnecessary documents and documents with errors from memory to increase the amount of available memory. (See Chapter 2, "Introduction to the Mail Box Functions," in the *Copying and Mail Box Guide*, and Chapter 6, "Receiving Documents," in the *Sending and Facsimile Guide*.)

#099

Cause	Copying/printing was interrupted.
Remedy	Try copying/printing again.

701

Cause 1	The specified Department ID does not exist, or the password has changed.
Remedy	Enter the correct Department ID or password using 0 - 9 (numeric keys) on the control panel, and try again.
Cause 2	The Department ID or password was changed while the machine was processing a job.
Remedy	Change the Department ID and password, and try again. If you do not know the password, contact your System Manager.
Cause 3	<Allow Printer Jobs with Unknown IDs> is set to 'Off'.
Remedy	Set <Allow Printer Jobs with Unknown IDs> is set to 'On'.

703

Cause	The hard disk is full, and no more images can be scanned.
Remedy 1	Wait a few moments, and try scanning again after other send jobs are complete.
Remedy 2	Erase documents stored in inboxes. If the machine still does not operate normally, turn the main power OFF, and then back ON again. (See "Main Power and Control Panel Power," in the *Reference Guide*.)

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711

Cause	The inbox memory is full.
Remedy	Erase the unnecessary documents stored in the inbox. (See Chapter 2, "Introduction to the Mail Box Functions," in the *Copying and Mail Box Guide*, and Chapter 6, "Receiving Documents," in the *Sending and Facsimile Guide*.

712

Cause	The maximum number of documents are already stored in the inbox.
Remedy	Erase the unnecessary documents stored in the inbox. (See Chapter 2, "Introduction to the Mail Box Functions," in the *Copying and Mail Box Guide*, and Chapter 6, "Receiving Documents," in the *Sending and Facsimile Guide*.

749

Cause	You could not execute the job because a service call message is being displayed.
Remedy	Turn the main power OFF, wait for 10 or more seconds, and turn the main power back ON. If the machine still does not work normally, turn the main power OFF, disconnect the machine, and contact your local authorized Canon dealer. (See "Main Power and Control Panel Power," in the *Reference Guide*.)

759

Cause	An error occurred while sending the URL of a User Inbox.
Remedy	Contact your System Manager.

816

Cause	You cannot print because the set page limit total has been reached.
Remedy	Contact your System Manager.

817

Cause	A communication error occurred between your machine and remote copy printers.
Remedy	Try delivering device information again after the client machine finishes processing the job.

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823

Cause	Unable to connect with the remote copy printers.
Remedy	Check the network, and try again. If the machine still does not operate correctly, contact your system manager.

824

Cause	A communication error occurred with the remote copy printers.
Remedy	Check the network, and try again. If the machine still does not operate correctly, contact your system manager.

825

Cause 1	The Department ID and password set on the host machine do not match those registered in the remote copy printers.
Remedy	Register your Department ID and password in the remote copy printers, or use a remote copy printer in which your Department ID and password are registered.
Cause 2	Reserved or current print jobs cannot be performed in the remote copy printer because the Department ID and password have been deleted, or the password has been changed.
Remedy	Contact your System Manager, or make sure that the Department ID and password set in the host machine match the ones registered in the remote copy printer.

849

Cause	Device information could not be delivered because the client machine is processing a job.
Remedy	Try delivering device information again after the client machine finishes processing the job.

850

Cause	Device information could not be delivered because a screen relating to the delivered device information is being displayed.
Remedy	Try delivering the device information again after the screen is cleared from the client machine.

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851

Cause 1	There is insufficient memory remaining in the system.
Remedy	Check the system's available memory, and delete any unnecessary documents stored in inboxes.
Cause 2	The machine's memory is full.
Remedy	Erase unnecessary documents and documents with errors from memory to increase the amount of available memory. (See Chapter 2, "Introduction to the Mail Box Functions," in the *Copying and Mail Box Guide*, and Chapter 6, "Receiving Documents," in the *Sending and Facsimile Guide*.
Cause 3	The scanned document cannot be stored because there are more than 1,500 documents in the specified inbox.
Remedy	If there are a large number of documents, delete the unnecessary ones from the specified inbox.

852

Cause	An error occurred because the main power switch was turned OFF while a job was being processed.
Remedy	Check to see if the main power switch is turned ON. Try processing the job again, if necessary.

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853

Cause 1	When trying to print a large number of pages, the job is not performed due to insufficient memory resources.
Remedy	Reduce the number of pages to print, or perform the print job again when no other jobs are reserved.
Cause 2	The job could not be processed, because it was cancelled from the printer driver while the print data was being sent to the machine.
Remedy	Try printing again.
Cause 3	The spool memory is full when Use Spooler in Network Settings in System Settings (from the Additional Functions screen) is set to 'On', therefore, data received from the host could not be spooled.
Remedy	Set Use Spooler in Network Settings in System Settings (from the Additional Functions screen) to 'Off', and try sending the print data again. (See Chapter 3, "Using a TCP/IP Network," in the *Network Guide*.)
Cause 4	The maximum amount of data that can be received has been exceeded. (See Chapter 6, "Receiving Documents," in the *Sending and Facsimile Guide*.)
Remedy	Try printing the documents again after all current jobs are complete. If you still cannot print, check the sent data.
Cause 5	The number of secured documents exceeded the maximum limit that can be reserved at a time.
Remedy	Print or erase the secured documents that are stored in the machine, and try printing again.

854

Cause	Device information could not be delivered because the client machine has Restrictions for Receiving Device Info. in Device Information Delivery Settings in System Settings (from the Additional Functions screen) set to 'On'.
Remedy	Try delivering device information again after setting Restrictions for Receiving Device Info. in Device Information Delivery Settings in System Settings (from the Additional Functions screen) to 'Off'.

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855

Cause	Device information could not be delivered because a language that the client machine does not support was included in the device information.
Remedy	Contact your local authorized Canon dealer.

856

Cause	The job was cancelled because there was not enough free space on the hard disk to store the temporary data.
Remedy	Contact your System Manager.

857

Cause	Data reception timed out, or the job was cancelled at the host.
Remedy	Check that the network is functioning properly, and then try printing again.

858

Cause	There is a problem with the print data sent from an external application.
Remedy	Check the settings of the data sent to the machine, make sure they are compatible with the machine, and try sending the data again.

859

Cause 1	A compression error occurred with the image data.
Remedy	Check the print settings, and try printing again.
Cause 2	An original was not scanned properly, or the orientation of the original was incorrect.
Remedy	Check the scan settings, and try scanning again.

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860

Cause 1	A paper jam occurred during printing.
Remedy	Try printing again.
Cause 2	Recovery printing was not performed.
Remedy	Try printing again.
Cause 3	You tried to print on a transparency sheet made for colour copies.
Remedy	Load transparencies made for black-and-white copies into the machine and then try printing again.

861

Cause	An error occurred while processing PDL data or image data.
Remedy	Confirm the print settings you made when printing from a computer.

862

Cause 1	The saddle finisher trays have exceeded their stacking limits. (See Chapter 9, Appendix, in the Reference Guide.)
Remedy	Change the print data or print settings, and try printing again.
Cause 2	A combination of settings which is not supported was set.
Remedy	Change the print data or print settings, and try printing again.
Cause 3	Image data or data which is not guaranteed to be compatible was printed.
Remedy	Change the print data or print settings, and try printing again.

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863

Cause	An error occurred while processing PDL data or image data.
Remedy	Check the settings, and try printing again.

864

Cause 1	The external controller or controller board is not attached, or is not functioning properly.
Remedy	Contact your System Manager.
Cause 2	The external controller or controller board cannot be recognized correctly.
Remedy	Contact your System Manager.

865

Cause	The Mail Box function is restricted.
Remedy	Contact your System Manager.

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Appendix

4

CHAPTER

This chapter provides other useful information.

Multifunctional Operations 4-2
Available Paper Stock 4-4
Check Sheet for the Periodic Inspection of the Breaker 4-6

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Multifunctional Operations

The iR5075/iR5075N/iR5065/iR5065N/iR5055/iR5055N offers the user many functions, such as printing, scanning, copying, and sending, which can be used together. The following table provides you with the details of multifunctional operations.

√: Available
−: Unavailable
△: Available, but with conditions

		Receive			Send		Scan		Print			Copy: Scan and Print
		via Network	via Fax	Print Data	via Network	via Fax	Copy/ Mail Box	Send	Copy	RX Document	Print Data	
Receive	via Network	√	√	√	√	√	√	√	√	√	√	√
	via Fax	√	−	√	√	−	√	√	√	√	√	√
	Print Data	√	√	√*3	√	√*3	√	√*3	√	√*3	√*3	√
Send	via Network	√	√	√	√	√	√	√	√	√	√	√
	via Fax	√	−	√*3	√	−	√*1	√*1*3	√	√*1*3	√*1*3	√*1
Scan	Copy/ Mail Box	√	√	√	√	√*1	−	−	√	√*1	√*1	−
	Send	√	√	√*3	√	√*1*3	−	−	√	√*1*3	√*1*3	−
Print	Copy	√	√	√	√	√	√	√	−	△*2	△*2	−
	RX Document	√*4	√	√*3	√*4	√*1*3	√*1	√*1*3	△*2	△*2*3	△*2*3	△*2
	Print Data	√	√	√*3	√	√*1*3	√*1	√*1*3	△*2	△*2*3	−	△*2
Copy: Scan and Print		√	√	√	√	√*1	−	−	−	△*2	△*2	−

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*1 The machine's performance may be affected if image processing, such as compression, enlargement/reduction, and rotation, are carried out.

*2 The output order of competing jobs varies, depending on whether an optional finisher is attached.
- When an optional finisher is attached: one set is output alternately for each job
- When an optional finisher is not attached: one page is output alternately for each job

*3 The machine's processing speed may be slower.

*4 While a PDF (OCR) file or I-fax is being sent, memory conflicts may arise if a received print job or image data processing job is executed. The performance of all operations affected by this memory conflict may decrease, depending on the amount of available memory.

NOTE

- *Even if it is possible to perform multifunctional operations, the operation performance may decrease.*
- *The machine's performance may be affected if several network send and receive jobs are being carried out at the same time.*
- *The operation of printing data from an inbox is included in "Print Data" under "Print" in the table.*
- *The operation of printing remote copy jobs or cascade copy jobs is included in "Copy" under "Print" in the table.*

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Available Paper Stock

The paper types that can be used with this machine are shown in the following table. Icons indicating the type of paper loaded in each paper drawer can be displayed on the paper selection screen if you store that information in the machine beforehand. (See "Identifying the Type of Paper in a Paper Source," in the *Reference Guide*.)

✓: Available —: Unavailable

Paper Type	Paper Source			
	Paper Drawer 1 and 2 (64 to 200 g/m^2)	Paper Drawer 3 and 4 (64 to 200 g/m^2)	Stack Bypass (64 to 200 g/m^2)	Paper Deck (optional) (64 to 200 g/m^2)
Plain[*1]	✓	✓	✓	✓
Recycled[*2]	✓	✓	✓	✓
Color	✓	✓	✓	✓
Pre-punched	✓	✓	✓	✓
Bond	✓	✓	✓	✓
Letterhead	✓	✓	✓	✓
Heavy [*3]	✓	✓	✓	✓
Transparency[*4]	—	—	✓	—
Tracing Paper[*5]	—	—	✓	—
Labels	—	—	✓	—
Tab Paper [*6]	—	✓	—	—

*1 Plain paper is from 64 to 90 g/m^2.

*2 Recycled paper is from 64 to 80 g/m^2.

*3 Heavy paper is from 91 to 200 g/m^2.

*4 Use only A4 transparencies made especially for this machine.

*5 Some types of tracing paper cannot be used.

*6 Use the Tab Feeding Attachment when loading tab paper.

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√: Available —: Unavailable

Paper Size	Width x Length	Paper Source			
		Paper Drawer 1 and 2	Paper Drawer 3 and 4	Stack Bypass	Paper Deck (optional)
A3	297 mm x 420 mm	—	√	√	√*1
A4	297 mm x 210 mm	√	√	√	√
A4R	210 mm x 297 mm	—	√	√	√*1
A5R	148 mm x 210 mm	—	√	√	—
Free Size	99 mm x 148 mm to 297 mm x 432 mm	—	—	√	—

*1 Available only if the optional Paper Deck-AE1 is attached to the machine.

NOTE

- *For instructions on loading paper, see the following sections:*
  - *Paper Drawers: "Loading Paper," in the Reference Guide*
  - *Paper Deck: "Paper Deck-AD1/Paper Deck-AE1 (Optional)," in the Reference Guide*
  - *Stack Bypass: "Making Prints Using the Stack Bypass," in the Reference Guide*
- *The Paper Deck-AD1 and Paper Deck-AE1 are optional.*

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Check Sheet for the Periodic Inspection of the Breaker

Copy this page for future use, and store it in a safe place near the machine in order to document your periodic inspections of the breaker.

■ How to Inspect the Breaker Periodically

Follow the procedure described in "Periodic Inspection of the Breaker," on p. xxviii, once or twice a month.

■ How to Fill in This Check Sheet

Fill in the date of inspection and the name of the inspector.
When the inspection is completed successfully, write a check mark under "OK."
If not, contact your local authorized Canon dealer. (Also, write a check mark under "NG" (No Good).)

Date of Inspection	Inspector	Result	
		OK	NG

Date of Inspection	Inspector	Result	
		OK	NG

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